



# *Sprite Procurement **ASSIST** Symposium*

**A self-managed approach to procurement  
improvement**

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# Content

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## ASSIST Benefits

Elements of ASSIST train the trainer

## TOOL DEMO

Elements of ASSIST Improvement

ASSIST Frame Conditions

Changing the focus to procurement processes

The relevance of procurement grows

Lessons to be learned



## ***Lessons to be learned***

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- 
- ⇒ **Procurement of IT-systems becomes as important as development**
  - ⇒ **Improvement of procurement processes is as important as the improvement of development processes**
  - ⇒ **Assist covers the needs of improving the IT procurement processes for all types and sizes of enterprises**

# *The relevance of procurement grows*

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- ⇒ **In the future integrated IT environments cover build and self developed components**
- ⇒ **Standard software, class libraries and outsourcing are keywords of a trend creating a new powerful focus to IT procurement**
- ⇒ **Buying components which dont meet the business needs or are not integratable into the IT-environment means loss of time marketpower and money**
- ⇒ **Improving IT procurement processes becomes a strategic manegement task**

# *Changing the focus to procurement processes*

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- ⇒ **Building integrated IT environments needs a focus on an integrated softwaremanagement process**
- ⇒ **In the last years process improvement had a strong view to development processes**
- ⇒ **ISO 9000, Spice and Bootstrap have a clear focus on development. Procurement purposes are mostly recognised as subcontractor management**
- ⇒ **Companies have to change their focus to the improvement of their procurement processes**
- ⇒ **ASSIST covers the needs of improving the software procurement processes for all types of companies**



# ***ASSIST Frame Conditions***

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## **Project Challenge**


**Provide users with practical training and improvement advice for procurement best practice**

- Must be specific to the users situation**
- Users must be able to implement on their own**
- Needs to be based on proven principles and practices**
- Modest time commitment**



# **ASSIST ANCHORS IN SPRITE**

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- ⇒ **Based on PULSE model,**
  - ⇒ **Based on VALIDATE Best Practices**
  - ⇒

# *Elements of ASSIST Improvement*

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**Company Goals**

**Procurement Preparation**

**Optimised Procurement Process**

**Purchase and Delivery**

**Management and Organisation**





# *Procurement Preparation*

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- ⇒ **Define the business needs**
  - ⇒ **Establish a procurement plan**
  - ⇒ **Procure open systems**
  - ⇒ **Establish feasibility of solutions**
  - ⇒ **Conduct Cost/Performance analysis**
  - ⇒ **Analyse and manage risk**
  - ⇒ **Implement a tendering process**

# *Purchase and Delivery*

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- ⇒ **Require supporting supplier deliverables**
- ⇒ **Utilise a product selection process**
- ⇒ **Evaluate supplier's capabilities**
- ⇒ **Control contract changes**
- ⇒ **Conduct quality assurance and supplier verification**
- ⇒ **Perform value for money analysis**
- ⇒ **Manage post implementation**
- ⇒

# *Management and Organisation*

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- ⇒ **Manage supplier relations**
  - ⇒ **Establish a standard procurement procedure**
  - ⇒ **Establish formal procurement teams**
  - ⇒ **Organise training and transition**
  - ⇒ **Document and reuse procurement information**
  - ⇒ **Improve the people factors**
  - ⇒ **Establish formal tracking systems**
  - ⇒



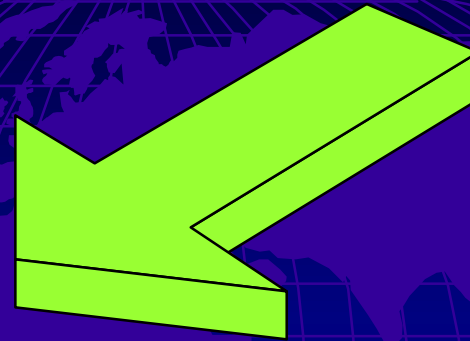
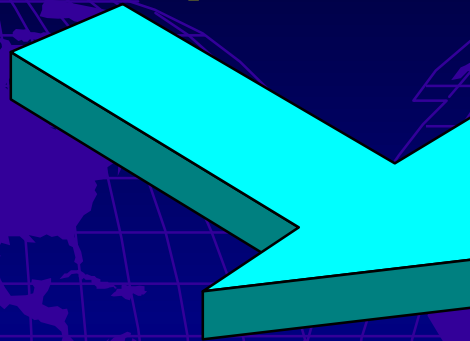
# *Self-Assessment Tool Demo*



# *Elements of ASSIST train the trainer*

**Assist templates**

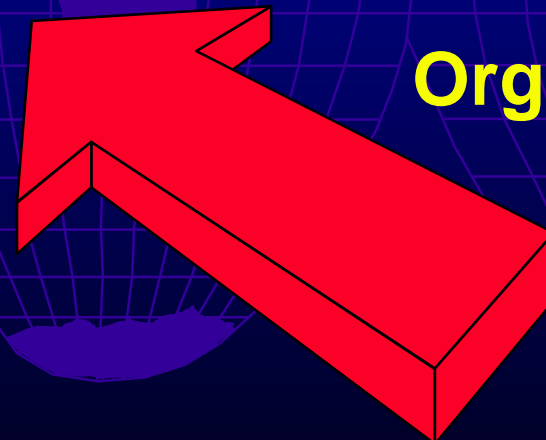
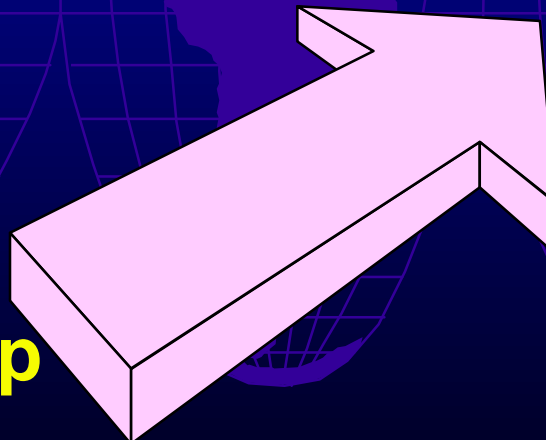
**Assist view foils**



**Trainers competence**

**Organisational  
frame**

**Train the  
trainer  
Workshop**

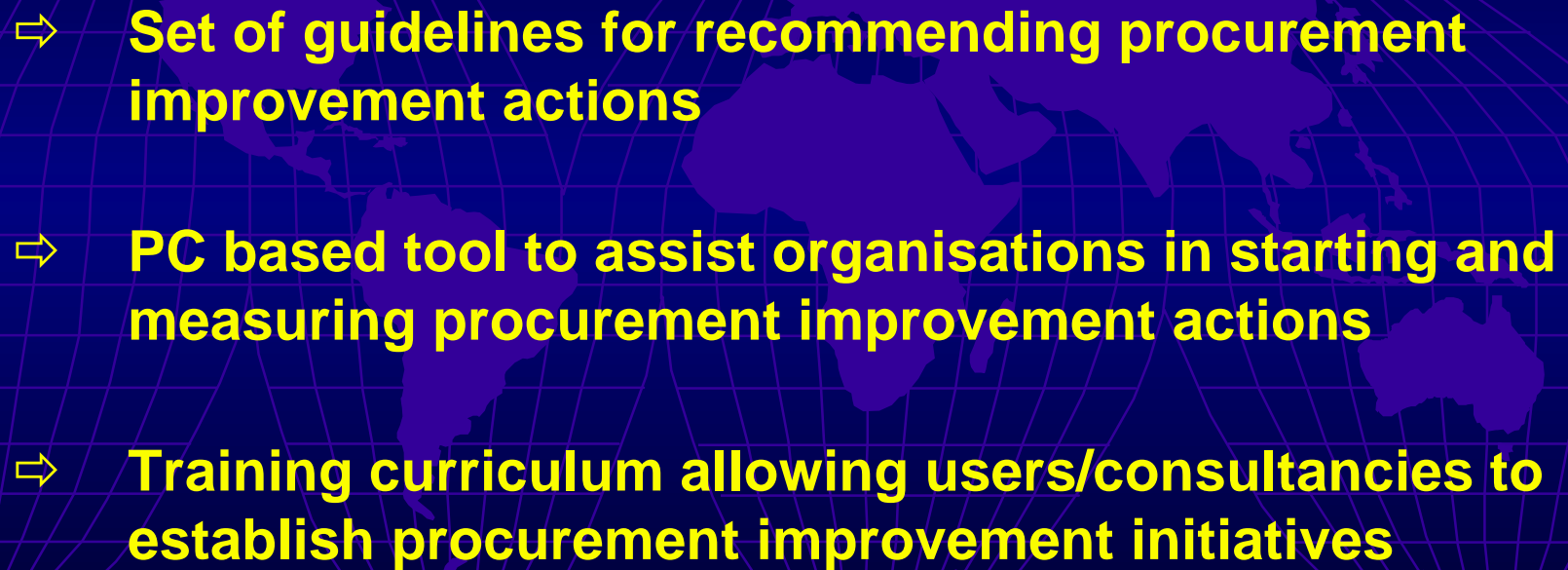


**ASSIST  
Workshop**



# **ASSIST Benefits**

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- ⇒ **Set of guidelines for recommending procurement improvement actions**
  - ⇒ **PC based tool to assist organisations in starting and measuring procurement improvement actions**
  - ⇒ **Training curriculum allowing users/consultancies to establish procurement improvement initiatives**

**End**

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⇒ **Questions from the Audience**

