

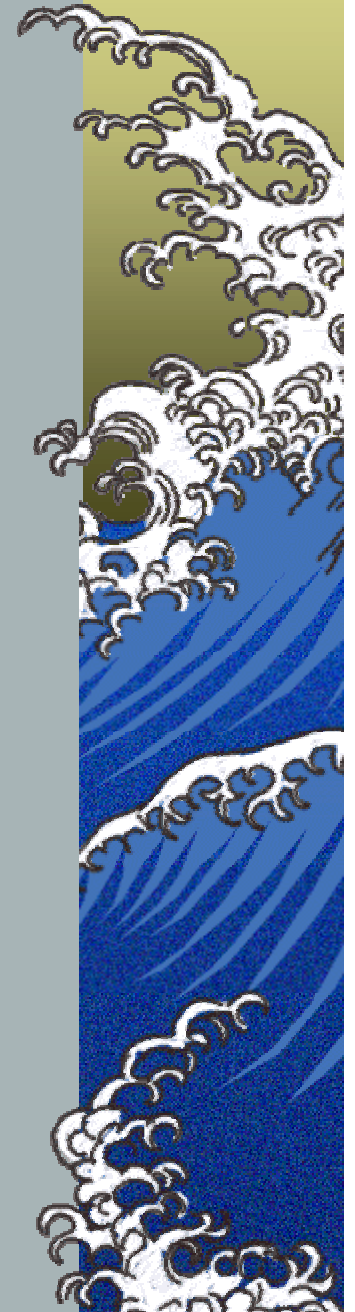
Customer Council

April 9, 2002



Your Customer Council Leadership Team

- ▶ *Chair: Carl Bunje, Boeing*
- ▶ *Representatives to the Board:*
 - ▶ *Elaine Babcock,
US DOD/DISA*
 - ▶ *Alan Doniger, POSC*



The Open Group Customer Council (CC)

- ▶ **Definition** - *The CC is an association of those members of The Open Group that are customers of Open Systems-based products and services.*
- ▶ **Mission** - *The CC identifies customer issues and promotes their resolution; facilitates active customer involvement in Open Group technical and business activities; and promotes the Open Group within the general customer community.*



Customer Council Functions

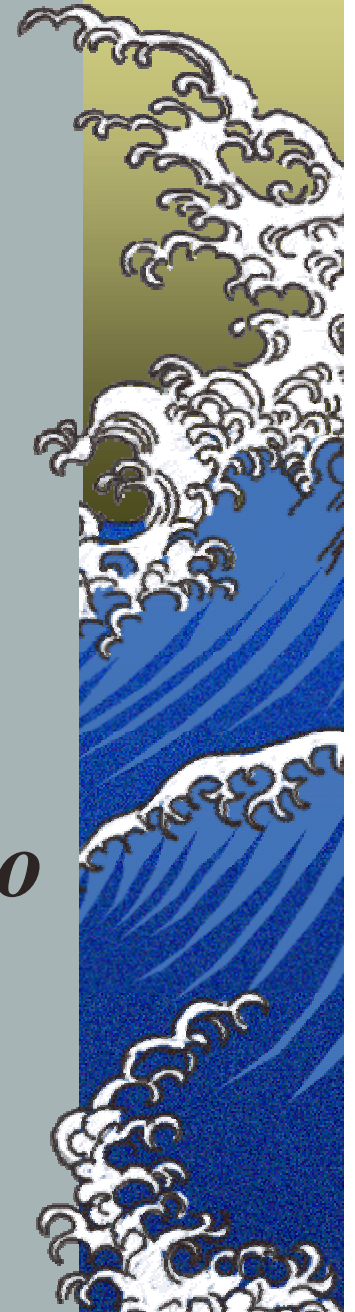
Raise, discuss and initiate action on items of general interest. Work with the Supplier Council to:

- ▶ *Promote the value of The Open Group to the entire Open Systems community (member and non-member) to enhance the visibility of The Open Group's role and contribution.*
- ▶ *Identify pervasive trends, issues and opportunities across all of The Open Group activities and prioritize the best opportunities for consideration by The Open Group*
- ▶ *Define, analyze, and endorse Open Systems requirements for consideration by The Open Group*



Forum Liaisons Responsibilities

- ▶ *Ensure effective two-way communication flows between the specific Forums & the Customer Council*
- ▶ *Coordinate requirements forwarded to the Forums by the Customer Council and feedback Forum positions to the Customer Council*



Your Customer Council

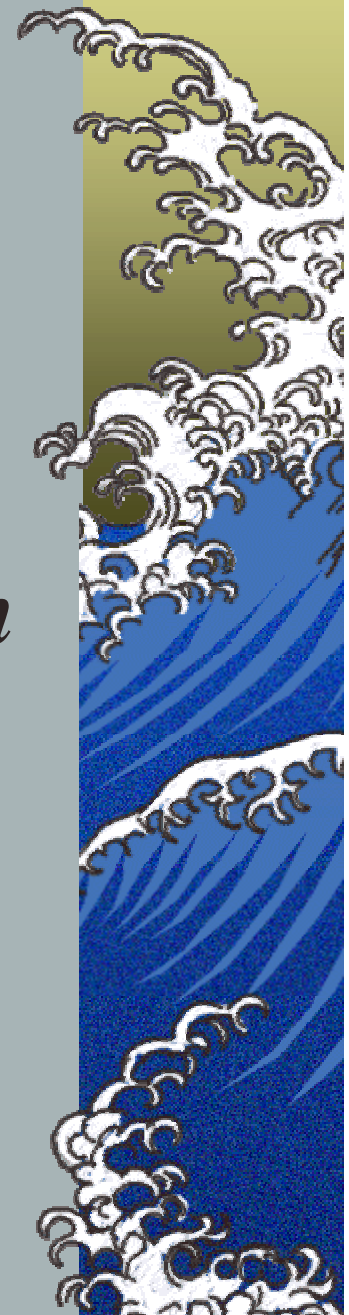
Steering Group

- ▶ *Leadership Team, and*
- ▶ *Representatives to the Forums:*
 - ▶ *Architecture – Russ Richards, US DOD/DISA*
 - ▶ *Directory – Skip Slone, Lockheed Martin*
 - ▶ *Management – Carl Bunje, Boeing*
 - ▶ *Mobile Computing – Bill Estrem, Univ of St. Thomas & Richard Paine, Boeing*
 - ▶ *Security/E-Commerce – Eliot Solomon, SIAC*
 - ▶ *Platform – Joanne Woytek, US NASA*
 - ▶ *Realtime & Embedded Systems – vacancy*
 - ▶ *Quality of Service - vacancy*
 - ▶ *Messaging – vacancy*



Customer Council Election

- ▶ *We're looking for volunteers!*
- ▶ *Election for Chair and Board representatives before Boston*
- ▶ *If you are interested in running, or in volunteering to be a Forum representative:*
[*ogcc_steering@opengroup.org*](mailto:ogcc_steering@opengroup.org)



Agenda

- ▶ *Welcome/Overview*
- ▶ *Integrated Information Infrastructure = In³*
- ▶ *Break*
- ▶ *Open Source*
- ▶ *Web Services*
- ▶ *Keeper of Requirements*
- ▶ *Q&A/Closing*

