Shell Information Technology International

Surviving insecurity

– a security architectural view

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is a global organisation

- global player - 275+ companies in 126+ countries
- energy, chemicals, mining, shipping, trading and many more businesses
- upstream and downstream activities
- innovative engineering in difficult, remote and "interesting" locations
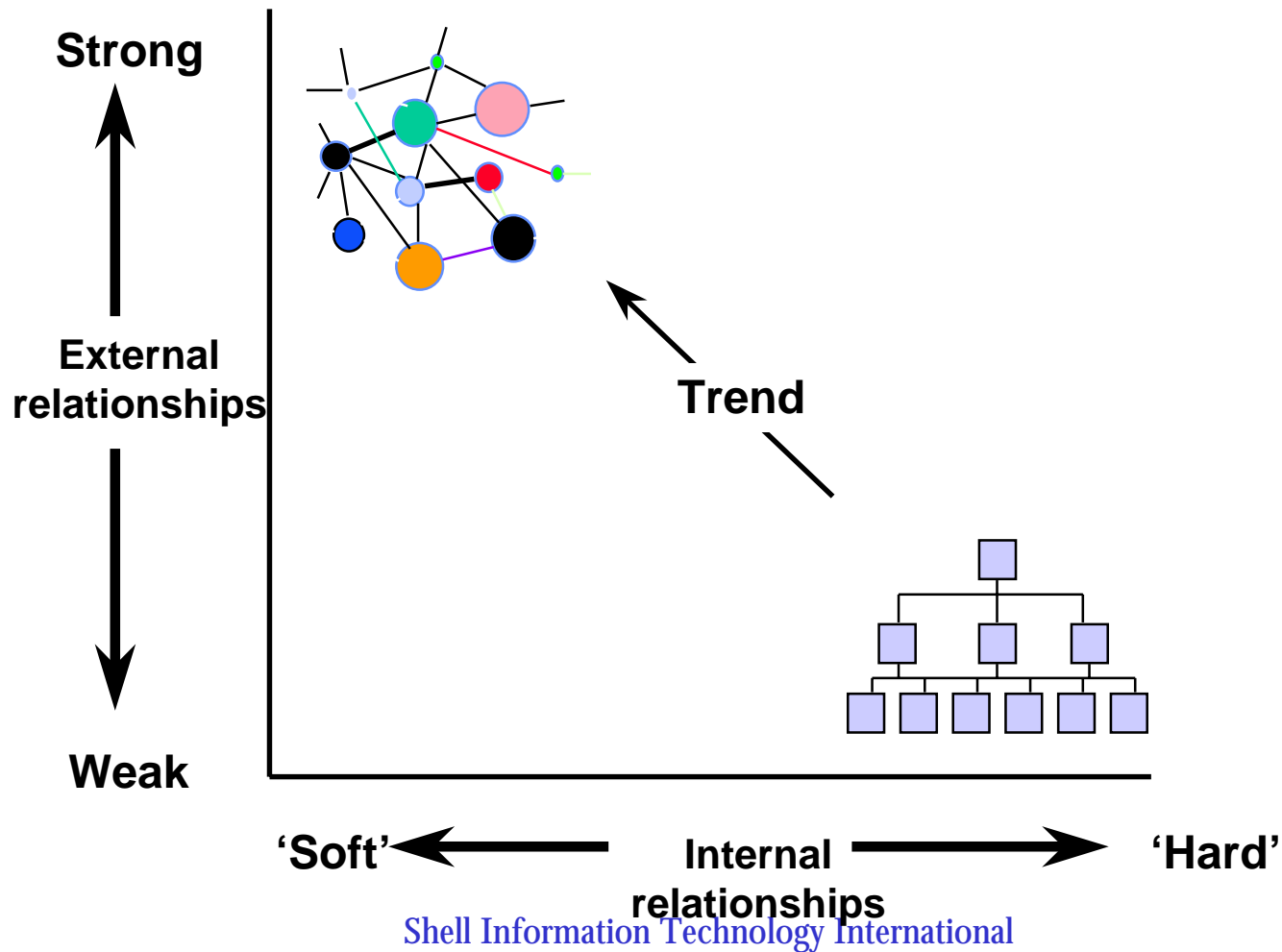- building infrastructures of all types including IT

added value

- Knowledge
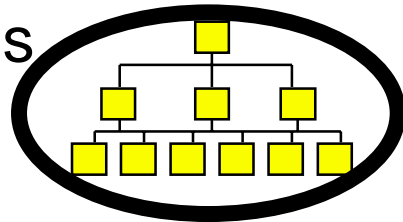
- Resources

- Ability to focus both

eOrganisation

Strong

External relationships

Weak

‘Soft’ ← → ‘Hard’
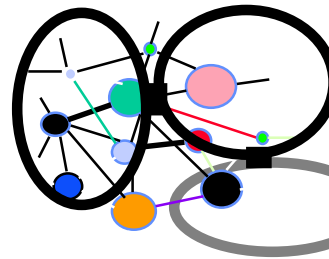
Internal relationships

Trend

Business Environment

Secure buildings

1980s
Glass-house
data centres

Managed networks

1990s
Network
firewalls

Mobile virtual network

21st Century
global businesses

Business Objectives

better ability to deal with customers, partners & suppliers

improved information sharing

flexible application of resources

Fitter, faster and more responsive

lower cost services

confidence in light of increasing threats

adaptability to change
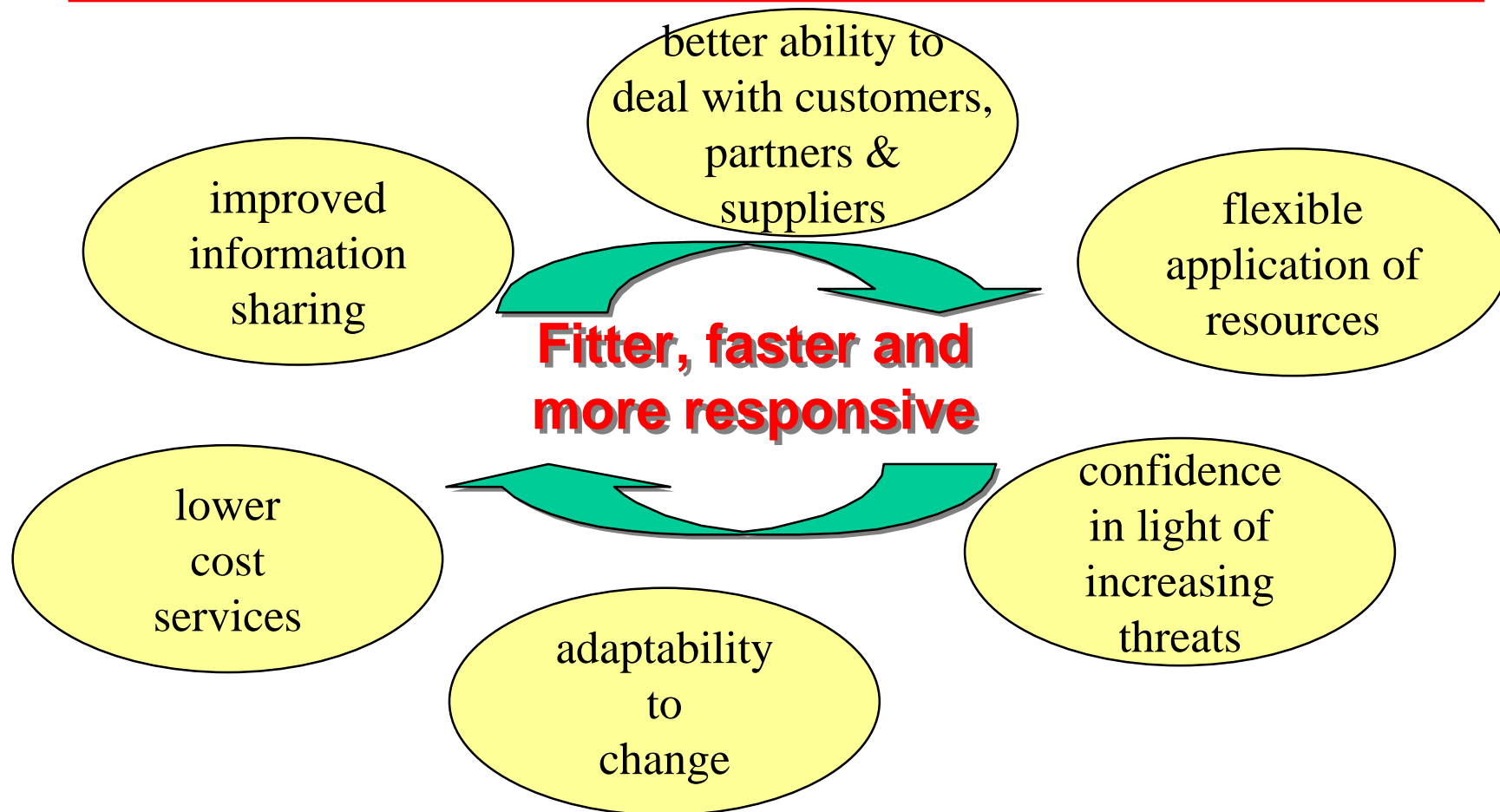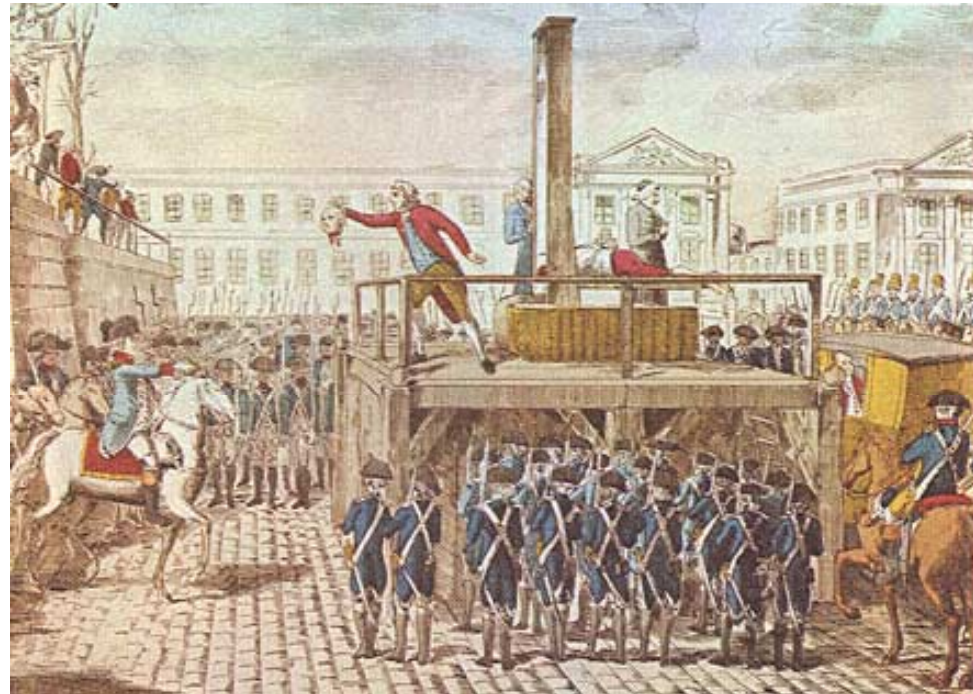
The Information Age

The growth of the Internet is a revolution at least as profound as the Industrial Revolution. The giants of the Industrial Age will not necessarily dominate the Information Age.

You cannot have a framework for a revolution, it is either order or chaos. You organise to survive it.

Survival... ... ...

Revolution

Like all revolutions the choice is either to join it
or become a victim.

Survival - e-Risk management

- Must be fast, devolved and able to deal with volatile infrastructure, changing threats and growing availability requirements

- Must interact with incident response process and business risk management processes

- Must be able to address low probability, high impact risks

New role for information security

- Enhance reputation and brand value
- Focus on safeguarding "flows" rather than "stocks" of information
- Embrace rather than inhibit new technologies and new ways of working
- Integral part of the business "licence" to operate
- Transform the business
- Personal and pervasive

Mission statement for Information Security

- To safeguard company reputation, enhance brand value and optimise risk management

- *by preventing and minimising the impact of information security incidents, and delivering assurance to stakeholders*

The information age

- Openness, trust and risk-taking will beat secrecy, suspicion and caution

- Speed, flexibility and agility are pivotal

- Death of distance

- Knowledge is power

- Globalisation, de-regulation, de-massification

- Trusted partners to succeed

- Trust and reliability underpin all business activity

The Corporate Policy Lifecycle

Policy Model

Industry Standards   Law   Customer Expectations   Business Requirements

Policy Develop't

Practice Model

Data Sources
Applications
Roles
Reporting

Data Handling Assess't

Ongoing Monitoring & Mgmt.

Audit Logs
Reporting

Compliance/ Risk Assess't

Analysis & Assessment

Analysis
Reporting

Practice/ Enforcement

Rules & Procedures

Technology, Architecture & Planning

Training & Education

4

The C4I Attack Cycle

Target Management

Targets create Data

Action causes Effect

Source Management

Sensors collect Data

Resources Act

Collation provides Information

C4I

Task Resources

Analysis provides Intelligence

Operational Decision

Resource Management

Intelligence Management