The Open Group Membership

400+ Total Council Members and Research Associates
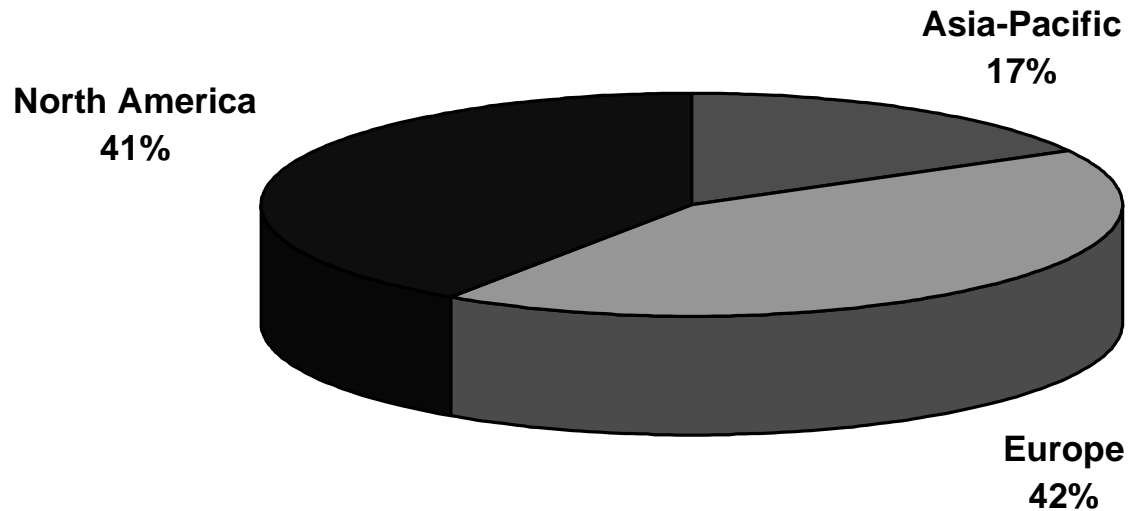
Customers

150

Research
Assoc.

198

System
Vendors

39

Software
vendors

53

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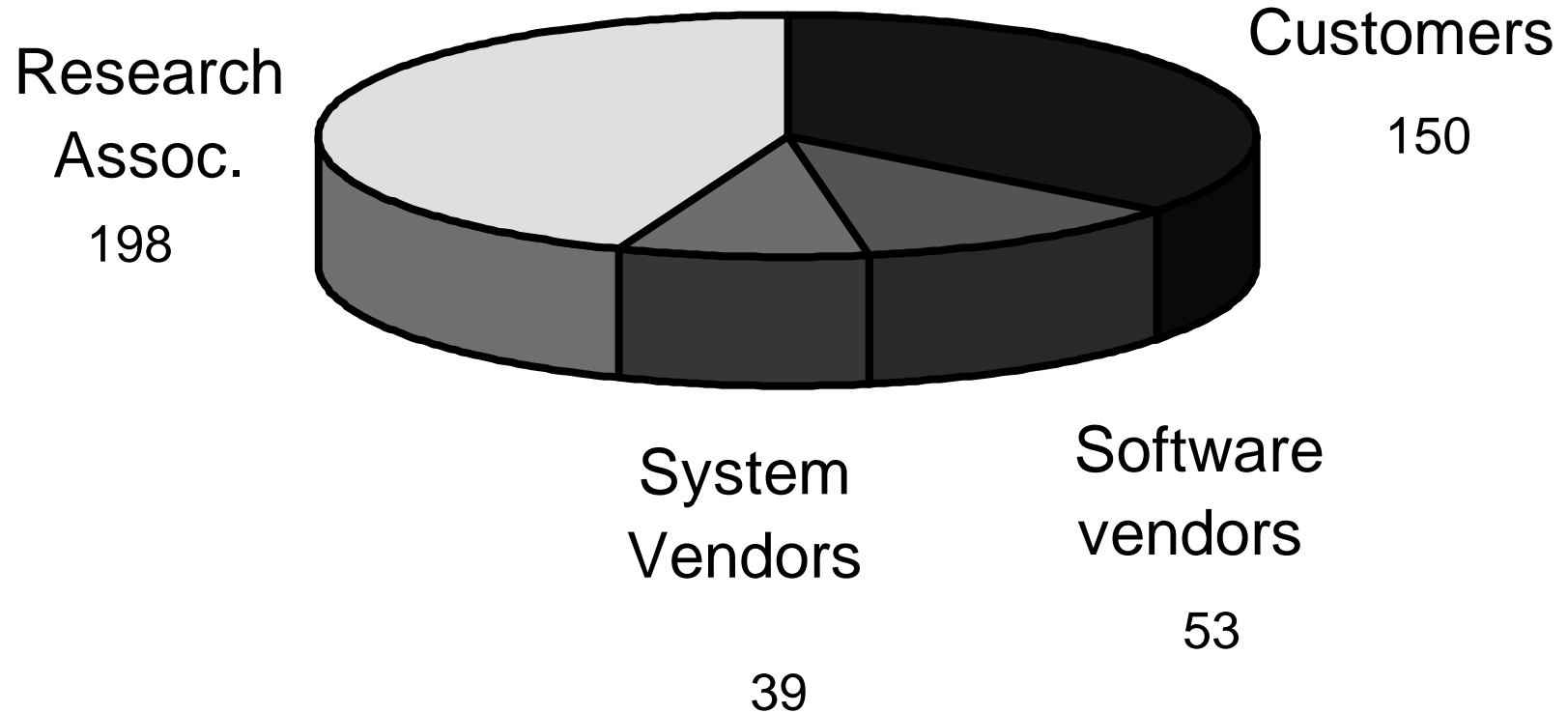
The Open Group Customer Council
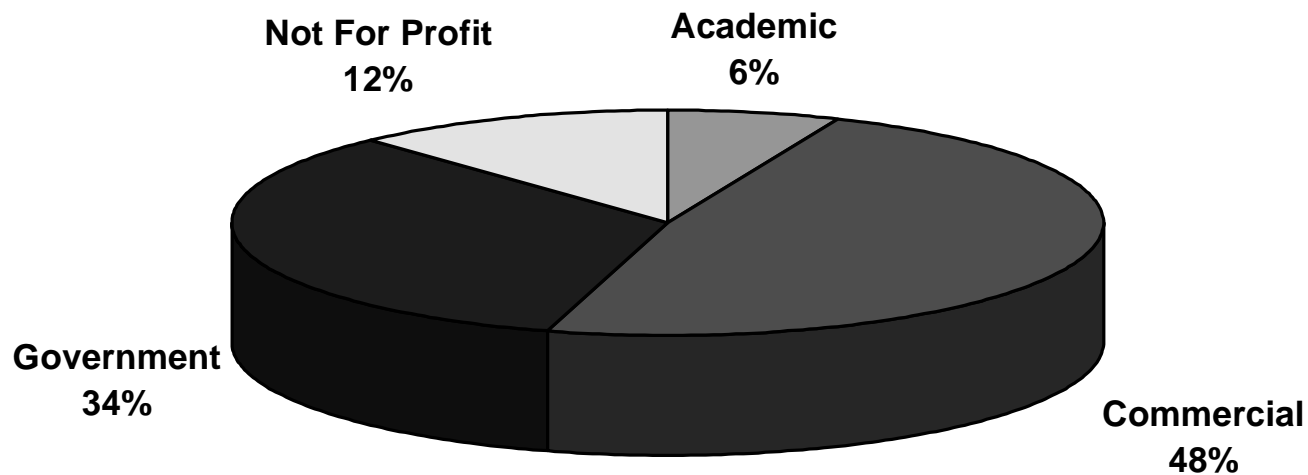
What type of organizations?

The Open Group Customer Council

North America 41%

Asia-Pacific 17%

Europe 42%

Where are they located?

Seattle Meeting Attendance

- ## Total - 207
  - Customer Council - 86
  - Software Council - 34
  - Sponsors & System vendors - 48
  - Guests/others - 16
  - TOG staff - 24

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What do our council members want?

3

Initial Meeting Impressions

- ## Information sessions -
  - Facilitated case study sessions
  - Technology Plenary

- ## Involvement -
  - Program Groups/Task Groups
  - Value from external speakers

- ## Influence & networking -
  - Large participation including vendors
  - More TOG-wide interaction

Progress

- ## Much better meeting - realization of synergy
  - All Program Groups are here - and in London
- ## Information improvement -
  - WEB site up and running
  - Improved access
  - Intranet proposal
- ## OGCC role at the Board
- ## New energy of TOG staff

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OGCC INFORMATION

- ## Meeting information -
  - ### Registration, Agenda, logistics
- ## Program and Task Groups -

and much, much more……..

http://www.opengroup.org

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Encouragement for continuous improvement

● **Help us work on these areas**

- Technical Manager-Council communication

  — Alan Doniger/Mark Fulgham

- Information sharing/communications

  — Alain Robert/Karl Klessig

- Program Plan review

  — Denis Brown/Dick Wood/John Minter

- Member value proposition

  — Dennis Van Langen/Riley Hayes/Dick Wood

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Meeting improvement process…

Your opinion *counts*.......

Fill out your evaluation, NOW!!!

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