Boundaryless Directories for Boundaryless Information Flow

The Directory Interoperability Forum

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Some Relevant and/or Irreverent Quotes

"**Human experience of identity has two elements;
a sense of belonging and a sense of being separate**"
-Salvador Minuchin (1974)

"**The whole campaign was a tragic case of mistaken identity**"
-George McGovern on his unsuccessful 1972 presidential campaign

"**Architecture is a chained and fettered art. Far from being 'frozen music', it is an art constantly attempting to realize in solid, stable form those effects which music is able to conjure up in an instant**"
-John Newenham Summerson (b. 1904), British architect

"**Architecture begins where engineering ends**"
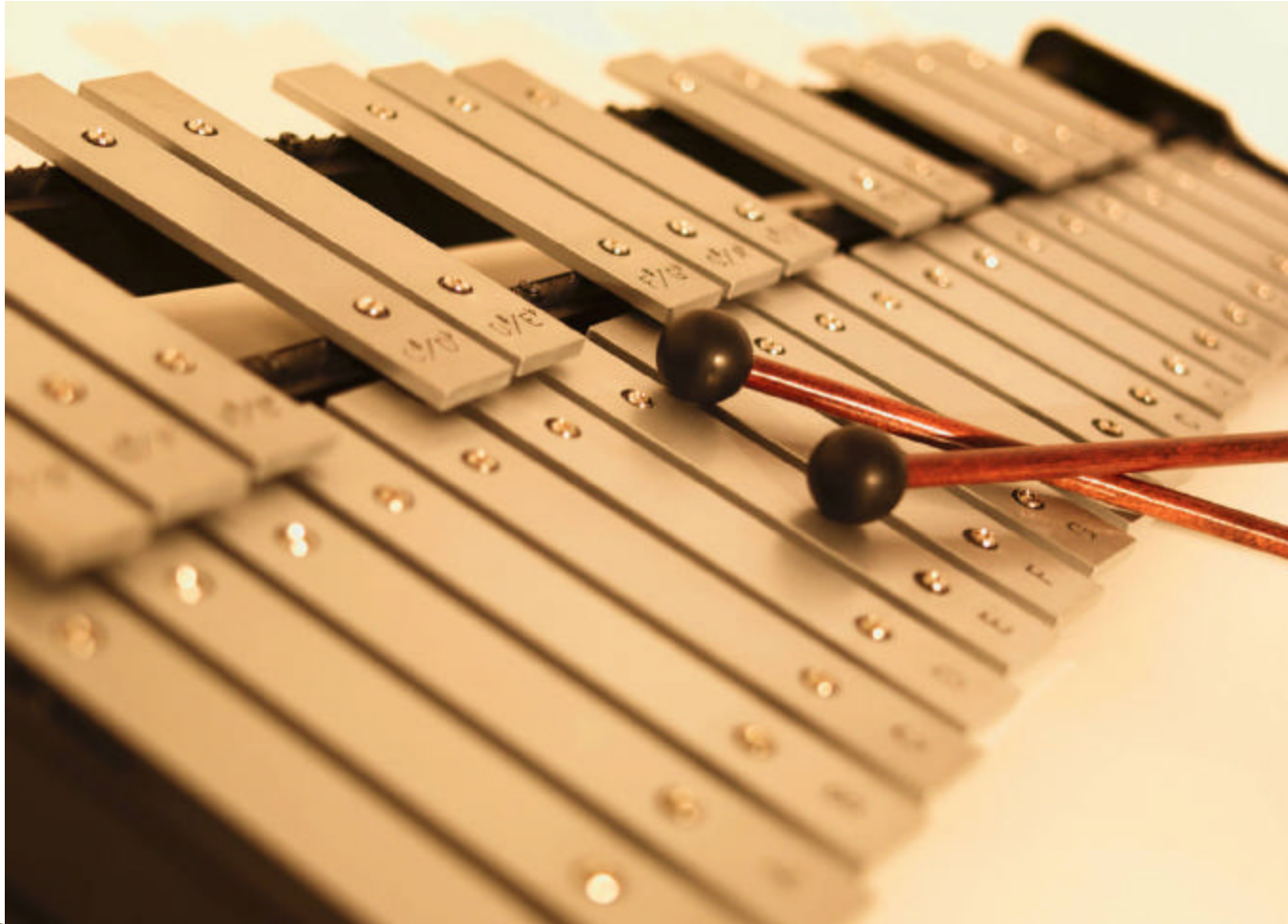-Walter Gropius in Paul Heyer ed *Architects on Architecture*

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Agenda

- Identity Management and the Boundaryless Enterprise

- Architecting Identity Management Solutions

- An Example

- Conclusions

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Identity Management and the Boundaryless Enterprise

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Identity Management and the Boundaryless Enterprise

- ❑ The Function of Identity Management

- ❑ Business Drivers

- ❑ Enterprise Requirements

- ❑ Practice and Policy

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The Function of Identity Management in the Enterprise

❑ Identity information creation, modification and deletion:

- by administrators
- by users

❑ Identity information provision:

- to users
- to applications
- to access control decision points.

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Business Drivers for Identity Management

- ❑ Compliance with regulation
- ❑ Improved operational efficiency
- ❑ Improved security
- ❑ Improved Risk Management
- ❑ Improved customer experience
- ❑ Better marketing
- ❑ Reduced fraud
- ❑ Lower IT costs

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Enterprise Identity Management Requirements

- Support for trust model
- Support for roles
- Support for e-clients
- Distribution
- Security
- Ease of management
- Ease of use

- Compliance with legislation
- Support for legacy systems
- Audit and reporting
- User self-service
- Policy-driven
- Support for individual identity management

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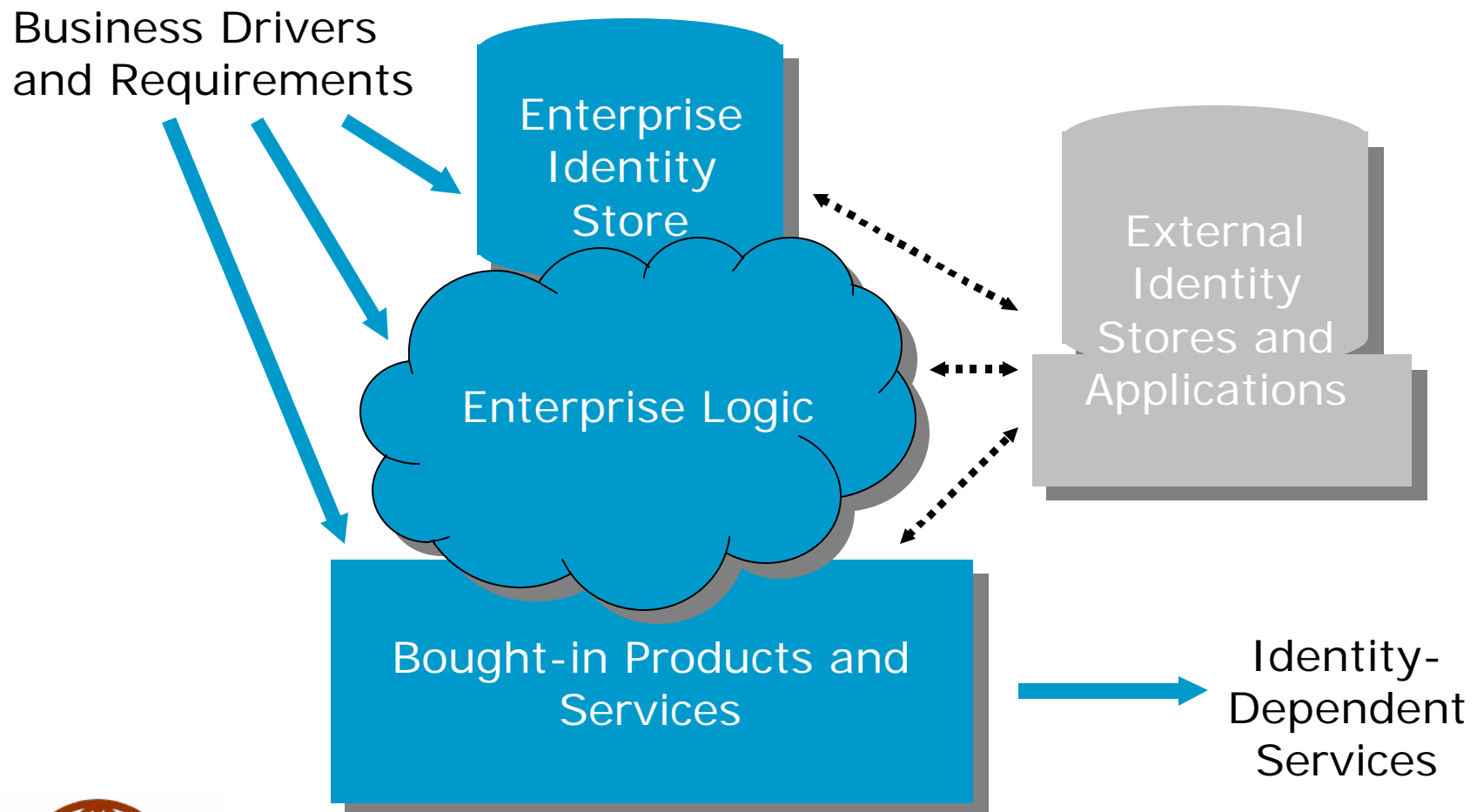THE Open GROUP

Practice and Policy

- Practice: "the way things are done"
  - Reduces decisions, saves time
- Policy: "the way things should be done"
  - Helps enterprise manage risk
  - Responds to regulatory requirements
  - Assists boundaryless operation
  - Contributes to customer relations, partner relations, employee relations
- Identity management
  - encapsulates practice
  - supports policy

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Architecting Identity Management Solutions

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Designing Identity Management for the Enterprise

Business Drivers and Requirements

Enterprise Identity Store

Enterprise Logic

External Identity Stores and Applications

Bought-in Products and Services

Identity-Dependent Services

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Enterprise Identity Store

Business Drivers
and Requirements

Enterprise
Identity
Store

Enterprise Logic

Bought-in Products and
Services

External
Identity
Stores and
Applications

Identity-
Dependent
Services

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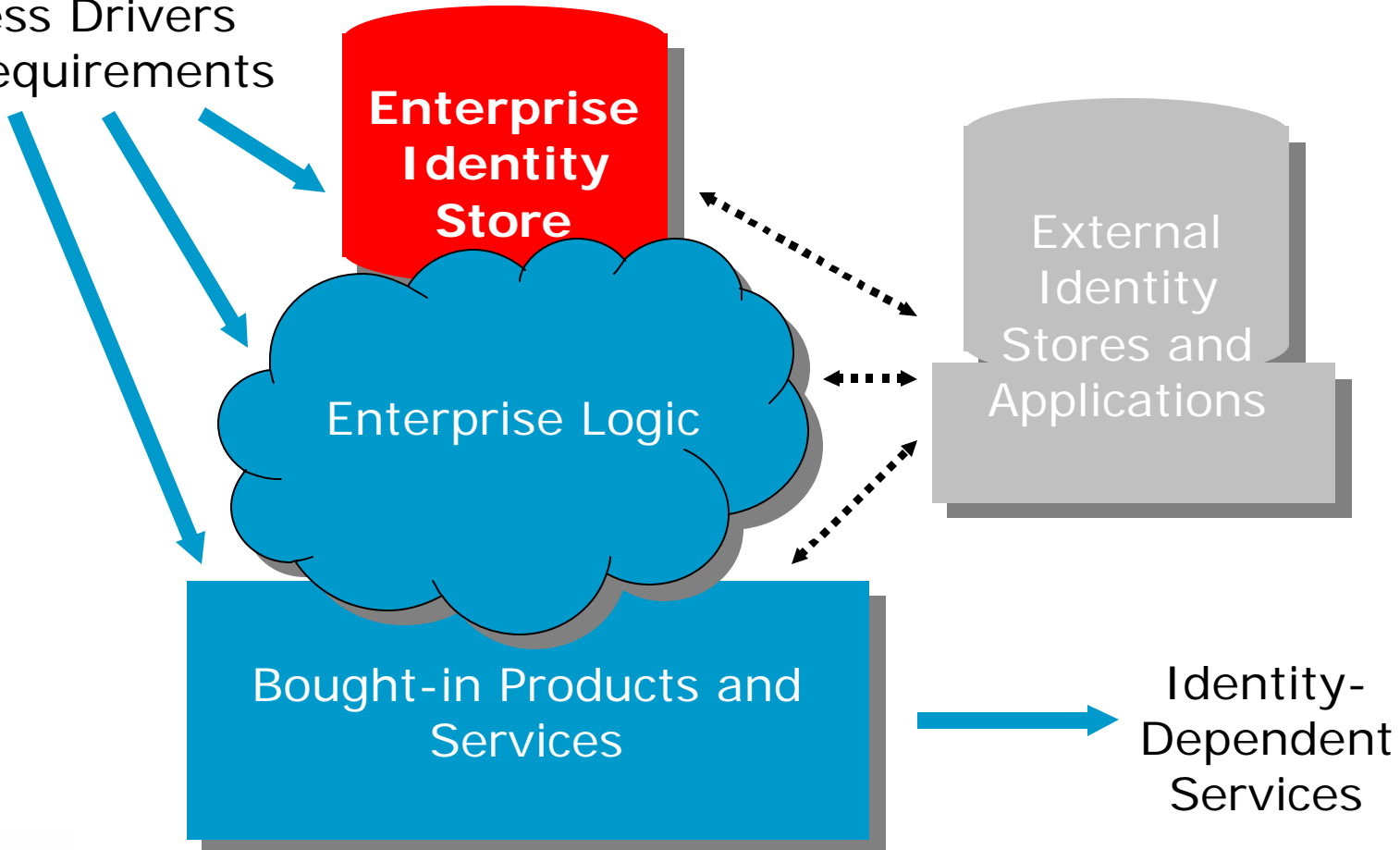
Enterprise Logic

Business Drivers and Requirements

Enterprise Identity Store

Enterprise Logic

External Identity Stores and Applications

Bought-in Products and Services

Identity-Dependent Services

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Bought-In Products and Services

Business Drivers and Requirements

Enterprise Identity Store

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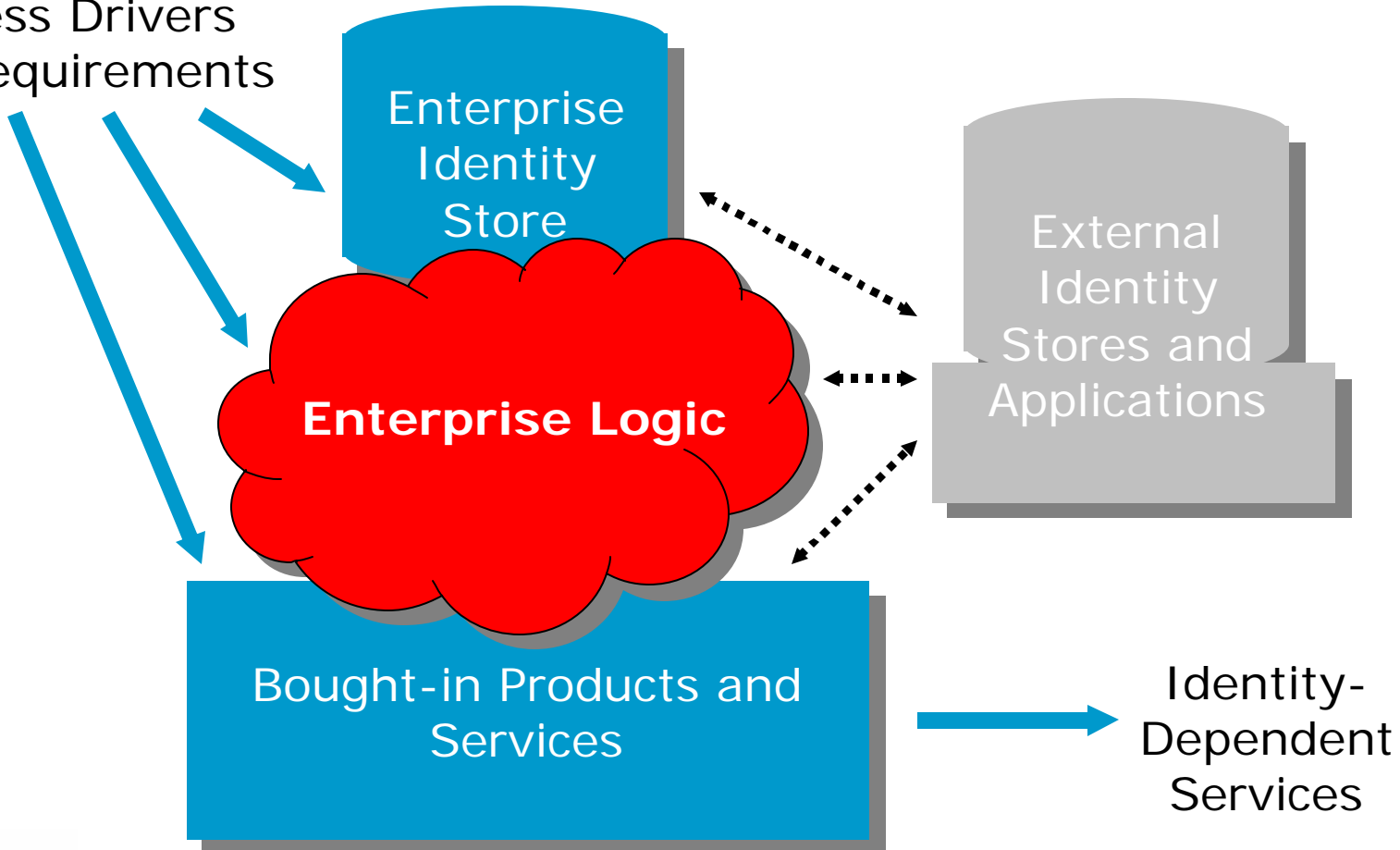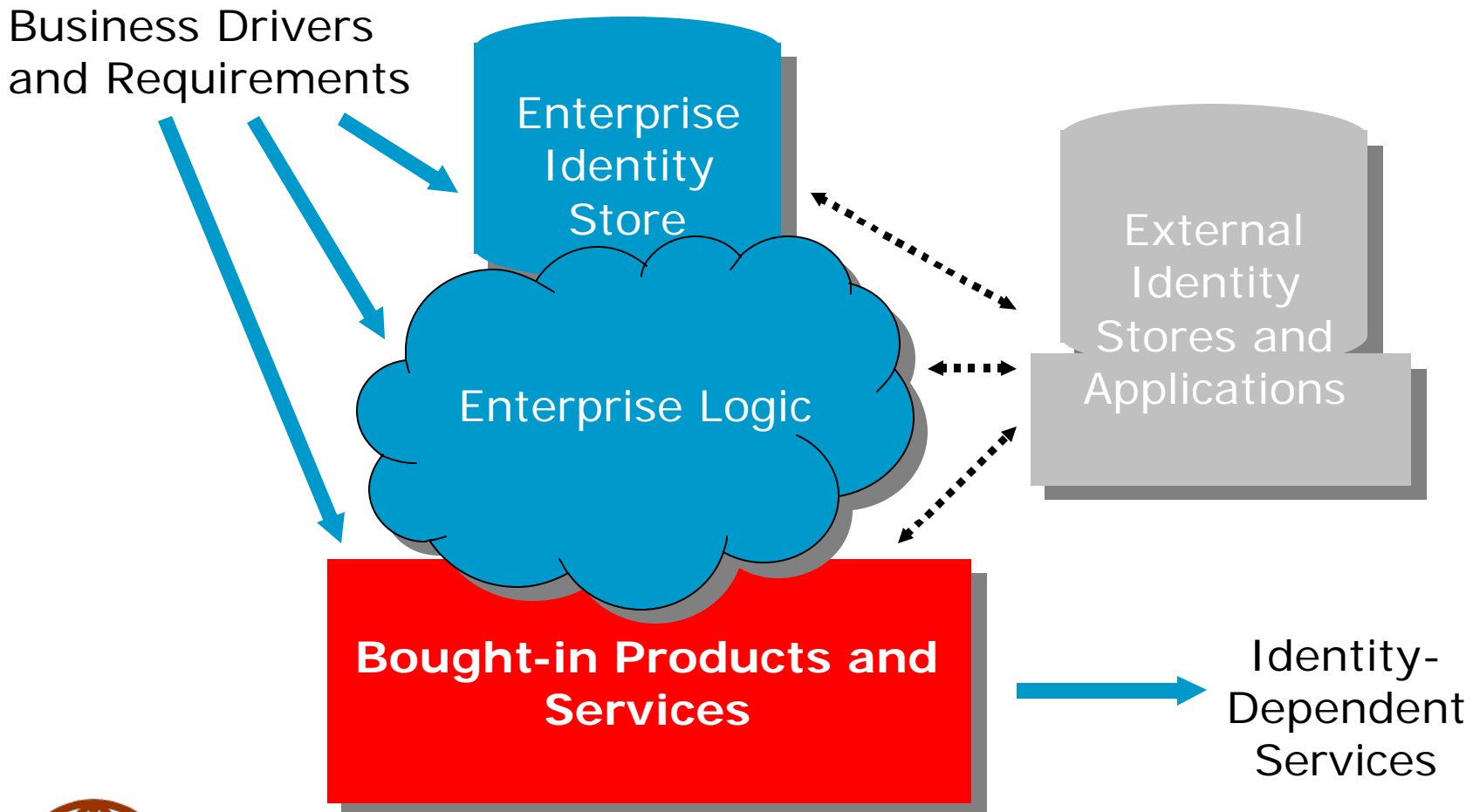
Standards for Interoperability

- Directory
  - LDAP
  - X.500
  - DSML

- Application Interaction
  - SAML - enables trusted access to external identity information
  - XACML - access control
  - SPML - provisioning
- LDAP is mature and widely used - the preferred choice for directory access
- SAML (Liberty profiles) may become established

Examples

http://www.opengroup.org/cio/BIF_Models_V4.pdf

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Examples

- Strategic Decision Support
- Retail Sales Boundarylessness
- Relationship-Based Retail Services
- Online Publishing
- **Supply Chain Automation**
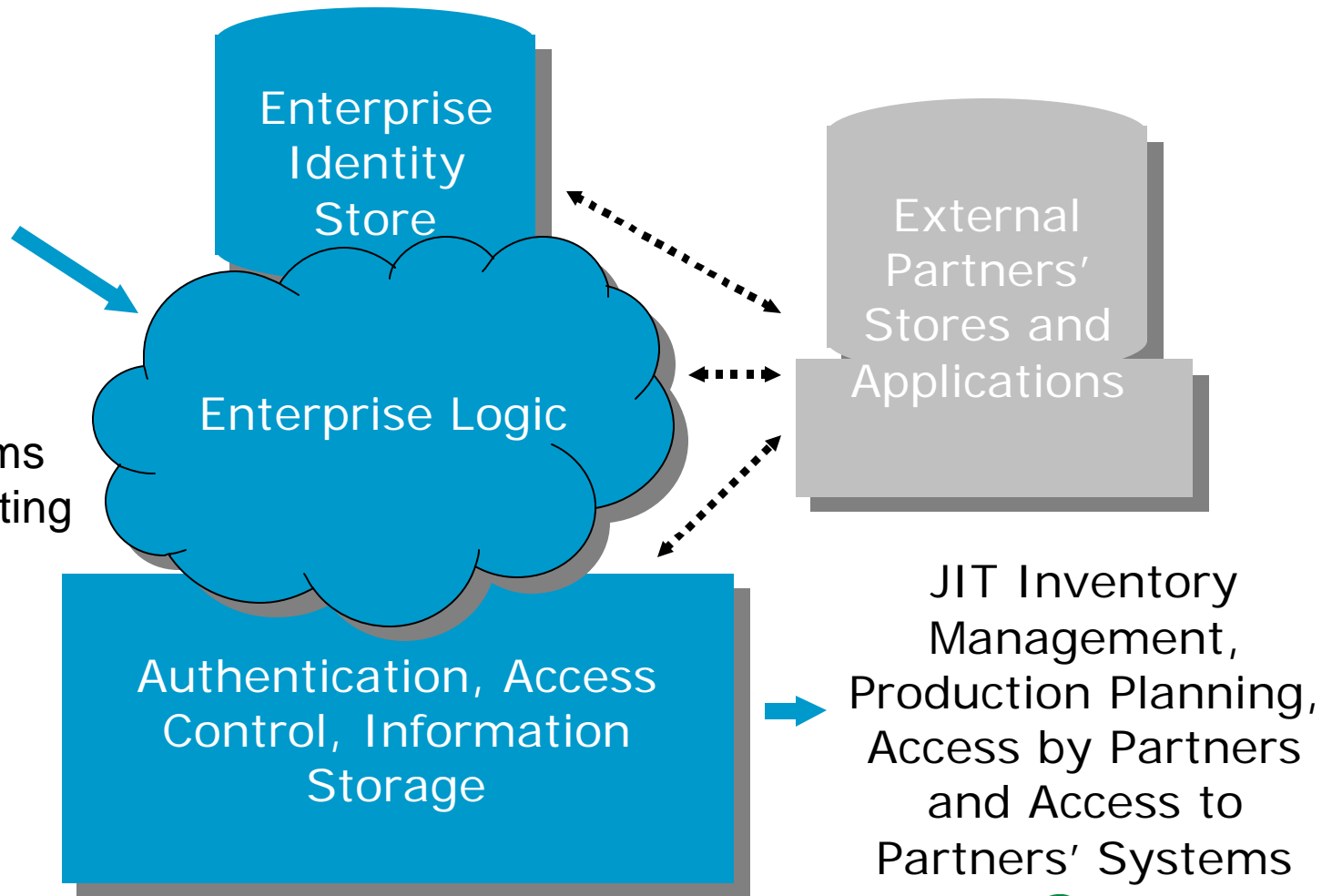- Interpersonal Interactions

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Supply Chain Management

- Information flow between a company and its suppliers and customers
- Key drivers: reduced costs, improved planning and scheduling
- Specific identity management requirements:
  - Comply with price-fixing legislation
  - Support for trust model
  - Support for roles
  - Ease of management
  - Ease of use
  - Support for Legacy Systems
  - Auditing and reporting

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Identity Management for Supply Chain Management

Lower costs
Legislation

Trust Model
Security
Policy-driven
Roles
Manageability
Ease of use
Legacy systems
Audit & Reporting

Enterprise Identity Store

Enterprise Logic

Authentication, Access Control, Information Storage

External Partners' Stores and Applications

JIT Inventory Management, Production Planning, Access by Partners and Access to Partners' Systems

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Conclusions

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Conclusions

❑ Identity Management enables personalized services in a boundaryless organization

❑ It is typically just a part, not the whole, of a business solution

❑ It is implemented using an identity store, bought-in products and services, and enterprise logic

❑ LDAP is currently the only reliable interoperability standard for identity management.

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Boundaryless Directories for Boundaryless Information Flow

Thank you!
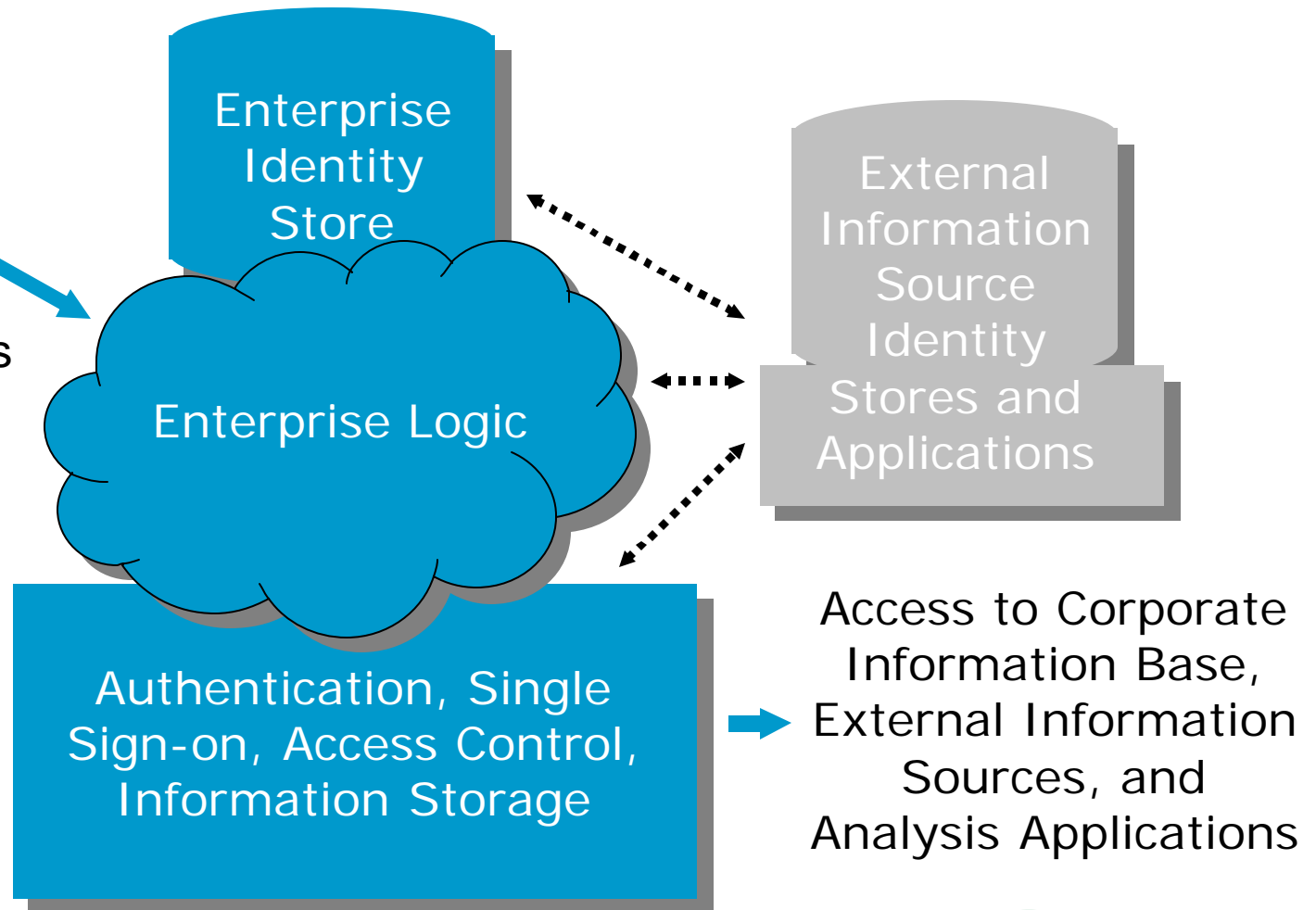
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Strategic Decision Support

- ❑ Provide information to individuals involved in strategic planning
- ❑ Key drivers: improved attitudes and behaviors, better decisions
- ❑ Specific identity management requirements:
  - ▪ Support for roles
  - ▪ Support for access control
  - ▪ Security
  - ▪ Ease of management
  - ▪ Ease of use
  - ▪ Support for legacy systems (that hold historical information)

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Identity Management for Strategic Decision Support

E-clients
Mobility
Roles
Security
Manageability
Ease of use
Legacy systems

Enterprise Identity Store

External Information Source Identity Stores and Applications

Enterprise Logic

Authentication, Single Sign-on, Access Control, Information Storage

Access to Corporate Information Base, External Information Sources, and Analysis Applications

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Interpersonal Interactions

- International Identity Management Framework

- Key driver: to provide improved efficiency of society as a whole

- Specific identity management requirements:
  - Compliance with national legislation in each country
  - Support for roles/groups
  - Ease of management and user self-service
  - Security

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Identity Management for Interpersonal Interactions

Operational Efficiency

Legislation
Roles (groups)
Manageability
Self Service
Security

Identity Store

Logic

External Identity Stores and Applications

Identification, Authentication, Access Control, Administration, Information Storage

Identity Information to Public Servants, Individuals, and Comms tools

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