

Active Loss Prevention for e-Business

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THE *Open* GROUP

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The ALPINE Project (1 of 2)

- **ALPINE:**
Active Loss Prevention for ICT eNabled Enterprise – project receives financial support from the European Commission.
- **ALPINE project partners are:**
 - The Open Group
 - ETIS (Electronic and Telecommunications Information Services)
 - ESI (European Software Institute)
- **The partners are completing a Market Study, and have defined and drafted 3 of 5 project deliverables:**
 - ESI - Security Policy Management for Small & Medium Enterprises SIG
 - ETIS - Liability in Mobile Transactions SIG
 - The Open Group - Trust Services Mapping SIG

The ALPINE Project (2 of 2)

- ESI and The Open Group have identified the remaining 2 project deliverables:
 - ESI will lead a SIG on "Trustmarks"
 - The Open Group will lead a SIG on ""Dependable Embedded Systems"
- A further deliverable
 - Roadmap for Further Research - led by The Open Group, has been drafted, as input to recommend future directions.
- 2nd ALPINE Workshop
 - held in Brussels on 25 June 2003. Workshop Report publicly available on the ALPIUNE Web. (1st was Paris, 3 Dec 2002)
- For further information
 - see ALPINE project Web page at www.opengroup.org/alpine/ .

The Business Goal

- To promote the growth of e-Commerce
- by establishing business and public confidence in conducting transactions electronically:
 - through establishing dependable commercial, technology and professional disciplines that work together to underpin that confidence
 - which include taking active measures to reduce the incidence and impact of loss arising from accidental (unintended) or deliberate (fraudulent, unauthorized) use of information systems within and between organizations

Driver – Motivation - Inhibitors

- Participation in e-Commerce is an imperative for many enterprises

- Known Rewards
 - Growth in electronic trade
 - Increased revenues
 - Improved customer relations
 - Reduced costs

- Critical factors holding back growth:
 - Management of risk
 - Trust – public confidence

The Approach

- Business oriented approach to understand risks and integrate into overall risk management

- Technically oriented activities to provide necessary levels of trust

- Professional approach towards adopting best practice procedures

Active SIGs in ALPINE Project

- ❑ Best Practices for Information Security Management (ESI)
- ❑ Trust Services that enable e-Business transactions (The Open Group)
- ❑ Closing the liability gaps in mobile transactions (ETIS)

plus

- ❑ TrustMarks (ESI)
- ❑ Dependable Embedded Systems (The Open Group)

Projects in Security Forum

Current:

- ❑ **Vocabulary of Risk Terms** - A set of terms that can be used to accurately communicate risk information between all the parties involved – customers, traders, insurers, lawyers ...
- ❑ **Risk Managed Security** through regulatory compliance - businesses and industry organizations compliance with regulations and best practices on safety, dependability, and security, through use of approved compliance procedures

Proposed:

- ❑ **Trust Services** - specify technical services that support establishing and maintaining business best practices

Some quotes

“Trust is for suckers”

(an information security expert)

“Trust is essential to business
- security just gets in the way”

(a businessman)

“Trust ...
... but verify”

Ronald Reagan

“It is good to trust ...
... it is better not to”

Sholom Bryski

An interesting US Government initiative

- ❑ US Govt Small Business Administration (SBA) is putting real finance backing behind helping small businesses take protective (active loss prevention) measures to mitigate/manage risk.
- ❑ Pre-Disaster Mitigation Loan Program: low-interest fixed-rate loans for implementing mitigation measures to protect business property from damage that may be caused by future disasters.
- ❑ Program pilot supporting the Federal Emergency Management Agency (FEMA) Pre-Disaster Mitigation Program.