

# IT Optimization & Risk Management



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# About Me

- President- San Diego OWASP
- Vice President- San Diego ISACA
- CISM, CISSP Since 1996
- CISM, COBIT, & ITIL Certified
- SANS Mentor
- Security Solutions Architect @ TIG



# Board Concerns

- Profitability
- Satisfying Regulations & Passing Audit
- Risk Management
- IT Alignment
- Governance



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"If you had just let Adam keep his Apple, you would not have had to deal with all those upgrades!"

# Down Economy causing executives to focus on profitability

- 3 ways to improve profitability
  - Increase top-line sales
  - Reduce COGS
  - Optimize Operations

# Regulations

400+ regulations, standards, & guidelines

Across 38 countries

Over 10,000 overlapping controls

- Overlap
- Minimal benefit
- Increasing complexity
- Resource intensive
- Divert focus on maturing risk management



# Security Risks & Exposures are Growing

- More than 35 million data records were breached in 2008 in the United States  
-Theft Resource Center
- Jan 20, 2009- Heartland Payment Systems-  
*100 Million Transactions Per Month!*  
<http://www.2008breach.com/>
- 252,276,206 records with personal information since January 1995  
- [www.privacyrights.org](http://www.privacyrights.org)



# IT & Business Alignment- Are we communicating?



How the customer explained it



How the Project Leader understood it



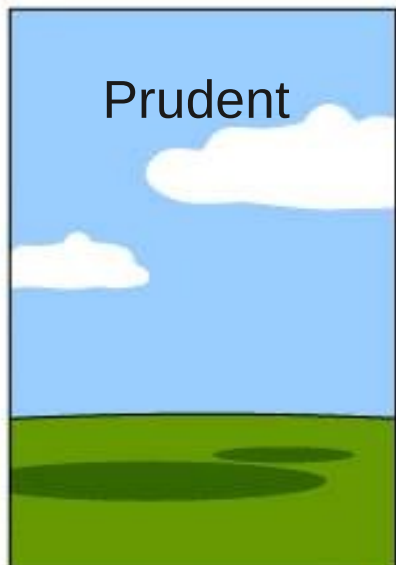
How the Analyst designed it



How the Programmer wrote it



How the Business Consultant described it

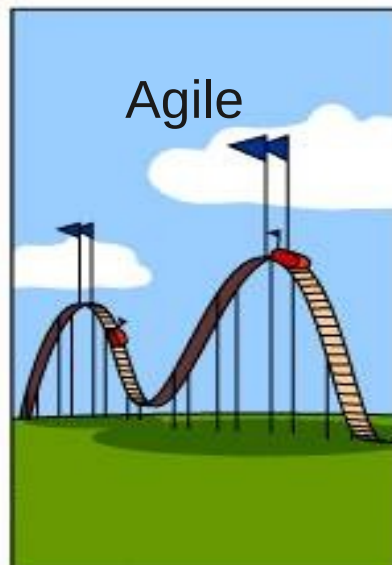


Prudent

How the project was documented



What operations installed



Agile

How the customer was billed



Competitive Advantage

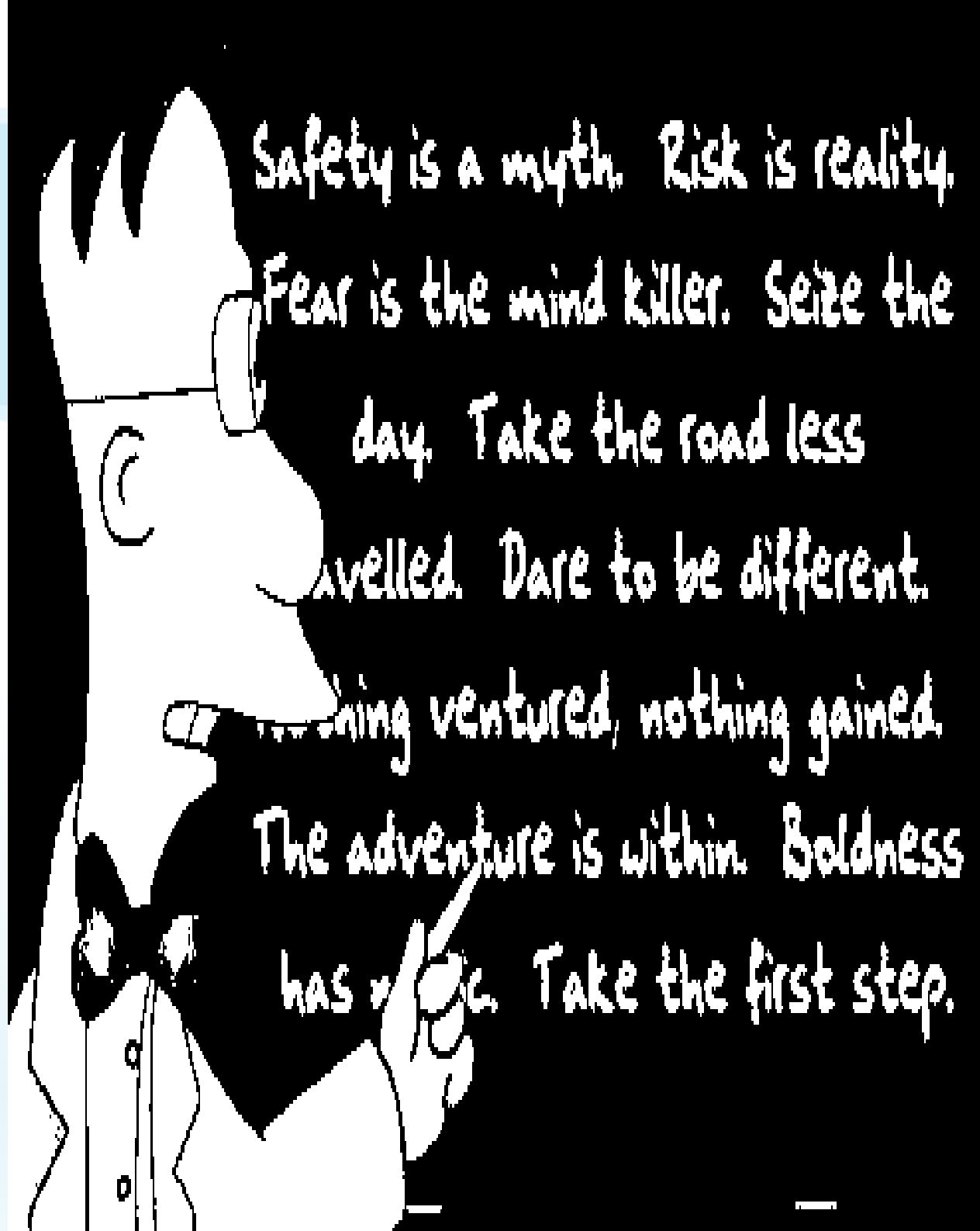
How it was supported



What the customer really needed

# Implications

- IT is meant to serve the business
- IT must be aligned with business goals
- IT is costly and requires prudent management





# Become Proactive

- Instill best-practice governance
- Utilize a risk-management portfolio to guide remediation
- Consolidate Regulations



# 5 Facets of Governance

- Value Delivery
- Strategic Alignment
- Performance Measurement
- Resource Management
- Risk Management



# Improve Risk Management

- Risk Management Process
  - Identify critical assets
  - Define containers
  - Identify risks & threats
  - Quantify or qualify risks
- Prioritize Remediation Efforts



# Risk Management Frameworks & Functions

- Frameworks
  - NIST (SP800-30)
  - Octave
  - Octave Allegro
  - Factor Analysis for Information Risk (FAIR)
- Primary Functions

Create Value	Account for People, Process, and Technology
Integral Organizational Process	Continual
Systematic	Focused on Continual Improvement

- **Optimize Remediation**
- **Assert Compliance Simultaneously**

**Regulatory  
Convergence**



# Optimize IT

- Bridge the gap between control requirements, technical issues, and business risk
- Use a portfolio approach to risk management
- Manage by measurement
- Enable your organization to reap maximum benefit from technology investments



# Questions?



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