TOGAF Enterprise Edition Version 8.1

A Presentation to the

The Open Group Architecture Briefing

San Diego 4th February 2004





www.opengroup.org

Agenda

Goals and Objectives

- What's New?
 - Requirements Management
 - Governance
 - Architecture Maturity Models
 - Architecture Skills Framework
- Summary



Goals and Objectives

Goals:

- Make TOGAF and its ADM an effective, industry standard framework and <u>method</u> for enterprise architecture
- Make TOGAF usable in conjunction with other frameworks, whose deliverables are more relevant / specific to particular sectors.
- Objectives for Version 8:
 - Overall structure and core method for enterprise architecture that can be filled out in future years



TOGAF "Enterprise Edition" Version 8.1 – What's New?

Requirements management

- New section in Part II describing the Requirements Management process at center of ADM lifecycle diagram
- Architecture Governance
 - Expanded section in Part IV, now comprising three subsections:
 - Introduction to Architecture Governance
 - Architecture Governance Framework
 - Architecture Governance in Practice
- Architecture Maturity Models
 - New section in Part IV
- TOGAF Architecture Skills Framework
 - New section in Part IV



Requirements Management in the ADM

- The ADM is continuously driven by Requirements Management.
- A dynamic process whereby requirements for enterprise architecture, and subsequent changes to requirements, are identified, stored, and fed into and out of relevant ADM phase(s).
- Requirements Management does not dispose of, address, or prioritize requirements
 - This done within relevant ADM phase(s).



The Need for Effective Requirements Management

- Architecture requirements invariably subject to change in practice.
- Architecture by its very nature deals with uncertainty and change
 - The "grey area" between stakeholder aspirations and what can be provided as a solution.
- Many drivers and constraints beyond enterprise control - produce unforeseen changes in requirements.
 - Changing market conditions, new legislation, etc.



TOGAF Approach to Requirements Management

- Many emerging recommendations and processes for Requirements Management.
 - Architecture requirements a niche area.
- TOGAF does not mandate or recommend any specific Requirements Management process or tool, but simply states what an effective process should achieve.
 - The "requirements for requirements".



Requirements Management Resources

Business Scenarios

- An effective technique for discovering and documenting business requirements, and articulating an architecture vision that responds to them.
- Described in detail in TOGAF Part IV.
- Volere Requirements Specification Template
 - Available from Volere web site (Atlantic Systems Guild)
 - http://www.volere.co.uk/index.htm
 - Not designed specifically for architecture requirements
 - Freely available may be modified or copied for internal use (provided copyright acknowledged).
 - "Waiting Room" concept for future requirements, and/or those designated as beyond scope for current architecture iteration.
 - Helps avoid perception of requirements being discarded
 - Helps manage expectations as to what will be delivered.



Architecture Governance in TOGAF

- New structured section on Architecture Governance in Part IV, comprising three subsections:
 - Introduction to Architecture Governance
 - Architecture Governance Framework
 - Architecture Governance in Practice

Introduction to Architecture

Governance

- Nature of Governance / Levels of Governance
- **Corporate Governance**
- Technology Governance
 - Organizations increasingly dependent on technology for operations, profitability, reputation, brand, value
- IT Governance
 - Institutionalizing best practices for planning, acquiring, implementing, and monitoring IT performance, to ensure enterprise IT assets support business objectives.
 - IT Governance Framework COBIT
 - Open standard for control over IT, developed and promoted by IT Governance Institute, published by the Information Systems Audit and Control Foundation (ISACF).
- □ Architecture Governance Overview
 - Practice and orientation whereby enterprise and other architectures are managed / controlled at enterprise-wide level.
 - Architecture Governance as board level responsibility

TOGAF and Architecture Governance

- ADM Phase G, Implementation Governance, deals with realization of architecture through change projects.
- Implementation Governance just one aspect of Architecture Governance
 - Architecture Governance covers management and control of all aspects of development and evolution of enterprise architectures and other architectures within the enterprise.
- Architecture Governance needs to be supported by an Architecture Governance Framework
 - Help identify effective processes whereby business responsibilities associated with architecture governance can be elucidated, communicated, and managed effectively.



Architecture Governance Framework - Conceptual

- Split between process, content and context is key
 - Allows introduction of new governance material (legal, regulatory, standardsbased) without unduly impacting processes.
- "Content-agnostic" approach
 - processes independent of content, implement proven best-practice in governance.





Architecture Governance Framework - Organizational

- Three key areas of architecture management: Develop, Implement, Deploy.
 - **Develop** relates to earlier **TOGAF ADM phases**
 - **Implement** relates to ADM Phase G. Implementation Governance.
 - **Deploy** relates to operational systems
- **Enterprise Continuum** manages all content relevant to architectures and Architecture Governance processes throughout their lifecycle. 6 February, 2004 13



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Architecture Governance Framework in Practice

- Elements of an Effective Architecture Governance Strategy
 - A cross-organizational Architecture Board must be established with the backing of top management to oversee implementation of IT governance strategy.
 - A comprehensive set of Architecture Principles, to guide, inform and support the organization in fulfilling its mission through use of IT.
 - An Architecture Compliance strategy specific measures (more than just a statement of policy) to ensure compliance with architectures.



Architecture Maturity Models

- New section introduces Capability Maturity Models and associated techniques into TOGAF
 - A widely used industry standard mature enough to consider for use in relation to Enterprise Architecture.
- The benefits of Capability Maturity Models well documented for Software and Systems Engineering.
- Application to Enterprise Architecture a more recent development, stimulated by
 - increasing interest in Enterprise Architecture
 - lack of maturity in the discipline.
- □ References:
 - US Department of Commerce ACMM Framework
 - SEI's Capability Maturity Models Integration (CMMI)



TOGAF Architecture Skills Framework

- Used to plan the target skills and capabilities required by an organization to successfully deliver an Enterprise Architecture, and to determine the training and development needs of individuals.
- Value in context of Enterprise Architecture helps address derives problems arising from immaturity of Enterprise Architecture discipline.
- New section covers:
 - Need for an IT Architecture Skills Framework
 - Goals / Rationale
 - Role and Skill Categories
 - Role and Skill Definitions
 - Generic Role and Skills of the IT Architect



TOGAF Roles

- Development of Enterprise Architecture as described in TOGAF typically involves the following roles:
 - Architecture Board Members
 - Architecture Sponsor
 - IT Architecture Manager
 - IT Architects for:
 - Enterprise Architecture
 - Business Architecture
 - Data Architecture
 - Applications Architecture
 - Technology Architecture
 - Programme and/or Project Managers
 - IT Designer
 - And many others.....



Categories of Skills

- Generic Skills: Leadership, team working, inter-personal skills, etc.
- Business Skills and Methods: Business cases, business process, strategic planning, etc.
- Enterprise Architecture Skills: Modelling, building block design, applications and role design, systems integration
- Program or Project Management Skills: Managing business change, project management methods and tools.
- IT General Knowledge Skills: Brokering applications, asset management, migration planning, SLAs
- Technical IT Skills: Software engineering, security, data interchange, data management
- Legal Environment: Data protection laws, contract law, procurement law, fraud



Proficiency Levels

Level	Achieve- ment	Description
1	Background	Not a required skill though should be able to define and manage skill if required
2	Awareness	Understands the background, issues and implications sufficiently to be able to understand how to proceed further and advise client accordingly.
3	Knowledge	Detailed knowledge of subject area and capable of providing professional advice and guidance. Ability to integrate capability into architecture design
4	Expert	Extensive and substantial practical experience and applied knowledge on the subject.



Example – Enterprise Architecture Skills

IT Architect Roles	Architecture Board Member	Architecture Sponsor	П Architect Manager	П Architect Technology	Г Architect Data	П Architect Application	IT Architect Business	Programme or Project Manager	lT Designer
Enterprise Architecture Skills									
Business Modelling	2	2	4	3	3	4	4	2	2
Business Process design	1	1	4	3	3	4	4	2	2
Role design	2	2	4	3	3	4	4	2	2
Organization Design	2	2	4	3	3	4	4	2	2
Data Design	1	1	3	3	4	3	3	2	3
Application Design	1	1	3	3	3	4	3	2	3
Systems Integration	1	1	4	4	3	3	3	2	2
IT Industry Standards	1	1	4	4	4	4	3	2	3
Services Design	2	2	4	4	3	4	3	2	2
Architecture Principles design	2	2	4	4	4	4	4	2	2
Architecture Views & Viewpoints design	2	2	4	4	4	4	4	2	2
Building Block Design	1	1	4	4	4	4	4	2	3
Solutions Modelling	1	1	4	4	4	4	4	2	3
Benefits Analysis	2	2	4	4	4	4	4	4	2
Business Inter-working	3	3	4	3	3	4	4	3	1
Systems Behaviour	1	1	4	4	4	4	3	3	2
Project Management	1	1	3	3	3	3	3	4	2



TOGAF Version 8 "Enterprise Edition" - Summary

- An effective, industry standard framework and <u>method</u> for enterprise architecture.
- Complementary to, not competing with, other enterprise frameworks
 - Use in conjunction with frameworks having defined deliverables more specific to particular sectors.
- "Demystifies" architecture development
- Emphasizes business goals as architecture drivers
- A framework and method for achieving the "Boundaryless Information Flow" vision



For More Information . . .

The Architecture Forum:

- http://www.opengroup.org/architecture/
- **TOGAF** Version 8.1 on-line:
 - http://www.opengroup.org/architecture/togaf8-doc/arch/

TOGAF Version 8.1 licensing and downloads:

http://www.opengroup.org/architecture/togaf8/index8.htm

Background - TOGAF Technical Edition (Version 7)

- Industry consensus framework and method
 - Successful customer / vendor collaboration
- Technology and tool neutral
- Proven in practice
 - 8 years continuous development & evolution
 - Used successfully in major projects / procurements around the world
- Publicly available

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Underpinned by certification



Background - TOGAF Enterprise Edition (Version 8)

- Covers the four kinds of "architecture" commonly accepted as subsets of an overall Enterprise Architecture:
 - Business Architecture
 - Data / Information Architecture
 - Application (Systems) Architecture
 - Technology Architecture



TOGAF Version 8 Motivations

- Make TOGAF and its ADM an industry standard enterprise architecture framework and method
 - Increasing interest in Enterprise Architecture
 - Strong interest in US Federal Government
 - Several enterprise frameworks have mindshare:
 - Zachman, Spewak, DoD Framework, FEAF, TEAF, ...
 - Most focus on deliverables, not method
 - No industry standard <u>method</u> for enterprise architecture
- Enterprise Architecture key enabler for Boundaryless Information Flow
 - Integrated access to integrated information across the enterprise
 - Problem space shared by many Open Group members (and non-members)
 - The vision at the core of The Open Group corporate mission



TOGAF and Requirements Management Tools

- A large and increasing number of commercial off-the-shelf (COTS) tools available for support of requirements management
- Not necessarily designed for architecture requirements.
- Volere web site has useful list of leading requirements tools.



Requirements Management Inputs and Outputs

- Inputs: the requirements-related outputs of each ADM phase.
 - First high-level requirements articulated in Architecture Vision
 - Generated by Business Scenario or analogous technique
 - Each subsequent phase generates detailed requirements specific to that phase, and potentially to others.
- Outputs:
 - Changed Requirements in Requirements Repository
 - Structured Requirements Impact Statement
 - Identifies ADM phases needing to be (re)visited to address the requirements / changes.
 - Includes implications on architecture development (costs, timescales, business metrics, etc.)



Architecture Governance Overview

- Managing enterprise and other architectures at enterprise-wide level.
 - Control over creation and monitoring of architectural components and activities, to ensure effective introduction, implementation, and evolution of architectures within the organization.
 - Ensure compliance with internal and external standards and regulatory obligations.
 - Support effective management of processes within agreed parameters.
 - Ensure accountability to clearly identified stakeholder community, both inside and outside.











Example - General Skills

IT Architect Roles	Architecture Board Member	Architecture Sponsor	IT Architect Manager	IT Architect Technology	П Architect Data	Г Architect Applicatio п	Π Architect Business	Programme or Project Manager	IT Designer
Framework Skills Areas									
Generic Skills									
Leadership	4	4	4	3	3	3	3	4	1
Team Work	3	3	4	4	4	4	4	4	2
Inter-personal skills	4	4	4	4	4	4	4	4	2
Oral Communications	3	3	4	4	4	4	4	4	2
Written Communications	3	3	4	4	4	4	4	3	3
Logical Analysis	2	2	4	4	4	4	4	3	3
Stakeholder Management	4	3	4	3	3	3	3	4	2
Risk Management	3	3	4	3	3	3	3	4	1



Skills Frameworks

- Skills Frameworks provide a view of competency levels required for specific roles, defining:
 - roles within a work area
 - skills required by each role
 - depth of knowledge required to fulfil role successfully
- Relatively common for defining skills required for consultancy and/or project management.
- Also widely used by recruitment and search agencies to match candidates and roles.
- Value derives from ability to rapidly identify skill matches and gaps.
 - Successfully applied, ensure that candidates are fit for the jobs assigned to them.



ACMM Framework Overview

Six levels:

- 0. None
- 1. Initial
- 2. Under Development
- 3. Defined
- 4. Managed

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5. Measured / Optimizing

Nine IT Architecture Characteristics:

- IT Architecture Process
- IT Architecture Development
- Business Linkage
- Senior Management Involvement
- Operating Unit Participation
- Architecture Communication
- IT Security
- Architecture Governance
- IT Investment and Acquisition Strategy THE Den GROUP

US Department of Commerce ACMM Framework

- All US Federal Agencies now expected to provide Maturity Models and ratings as part of their IT investment management and audit requirements.
- US Department of Commerce (DoC) has developed IT Architecture Capability Maturity Model (ACMM) to aid in conducting internal assessments.
 - Provides a framework representing the key components of a productive IT Architecture process.
 - Goal enhance overall odds for success of IT Architecture by identifying weak areas and providing a defined evolutionary path to improving the overall Architecture process.



Capability Maturity Models Integration (CMMI)

- One of several capability models that the SEI is involved in developing, expanding, and/or maintaining
- A response to problems caused by multiplicity of models in recent years
 - How to integrate different models to produce a meaningful metric for overall process maturity.
- Standard CMMI Appraisal Method for Process Improvement (SCAMPI)
 - The appraisal method associated with CMMI.
 - Used to identify strengths, weaknesses, and ratings relative to CMMI reference models.



Plans for the Future - TOGAF 9+

- Building on 8.1 additions
- Boundaryless Information Flow
- Enterprise Continuum
- Integrating TOGAF with DSDM: Architecture Implementation
- Integrating TOGAF with EAIIC / TBI: Architecture based Integration
- Integrating TOGAF with OMG-MDA
- IT Architect Certification
- TOGAF Development Lifecycle

ADM Workshop Thursday p.m.



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