

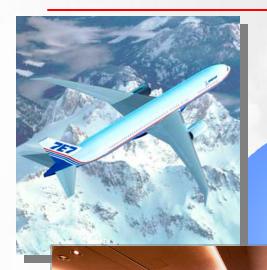


# The Importance of Standards and Conformance to Aerospace IT

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#### What We Do Today

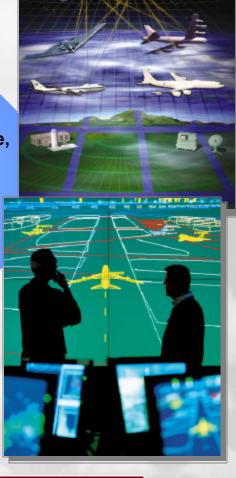


Manufacture commercial Jetliners

 Focus on airline passengers' experience, safety and security

- Produce defense platforms
- Provide satellites and launch vehicles
- Integrate large scale systems





As a company we connect and protect people



#### **Boeing Commercial Airplanes Group**

- Headquartered in Puget Sound, Wash., BCA generated 2003 revenues of \$22.4 billion
- Offers a broad portfolio of airplanes and aviation services for its passenger and freighter airline customers worldwide
- Boeing airplanes represents three quarters of the world's fleet with more than 11,700 jetliners in service
- Approximately seven out of every 10 BCA deliveries go to customers outside of the U.S.

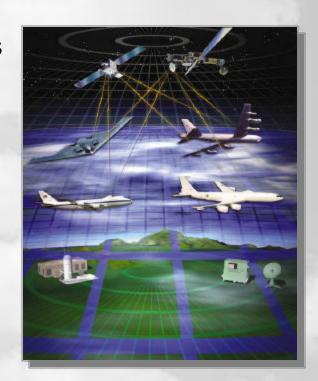


The industry's source for customer-focused solutions



#### **Integrated Defense Systems**

- Formed in 2002 with the integration of Boeing's defense, space, intelligence and communications capabilities into one single unit
- A \$27 billion business with more than 76,000 employees
- Capabilities include the development and advancement of defense, intelligence, communications and space-based platforms, and an emphasis on network-centric solutions
- Customers include military, commercial and governments worldwide



**Inventing the future** 



### Connexion by Boeing<sup>sm</sup>

- Formed in April of 2000 to develop technologies that can provide high-speed broadband data communications to air travelers
- Enables broadband access to the Internet,
  Company Intranets, entertainment and television
- Customers include air travelers, airlines and executive aircraft operators, including those in government and the private sector
- Airline service demonstrations have begun on limited trans-Atlantic routes, with commercial service commencing in 2004



A new avenue of growth in emerging markets



#### Air Traffic Management

- Formed in late 2000 to increase the efficiency, safety and capacity of the air transportation system
- Developing a secure, globally integrated system that will link all elements of the air transportation system into one common network to provide real-time information to all users
- Collaborating with governments, business communities and private organizations throughout the world



Working together to transform air traffic management



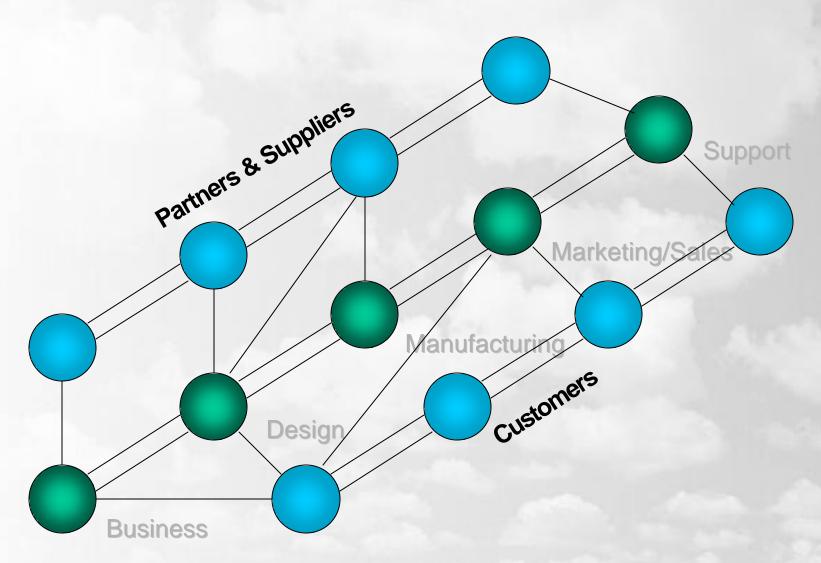
#### **Global Scope**

- More than \$16 billion in 2003 international sales, from customers in 145 countries
- More than 150,000 employees in 38 states in the U.S. and 70 countries
- More than 11,000 suppliers in 66 countries
- Research, design and technology development centers and programs in multiple countries
- Manufacturing partnerships with companies around the world

Office Locations

Companies that change and adapt in a rapidly changing global economy will survive, grow and prosper

#### More than a Single Enterprise





#### **Information Technology Infrastructure**



1.5M+ mainframe tapes managed

6,800 M-frame MIPS 2500 GFLOPs Cray/SGI



170K+ desktops



160K mailboxes 500M Exchange e-mails sent/mo 2.5M instant messages/day 30M Spam e-mails blocked/mo ~4M Viruses blocked in 2003 Public Internet: 50M e-mails received/mo 10M e-mails sent/mo



6M internal web pages 2M hits/day on www.boeing.com



70 countries 200 international sites 150 domestic US sites



~200M LD min/yr 300K + adds, moves, changes/year



of traffic/mo 7,000 local area networks



7.000 +distributed servers



~1M help center calls/vear 900K tickets generated/year

2000 video conferences/mo 10M Webex people minutes/mo projected in 2004



700 TB of storage





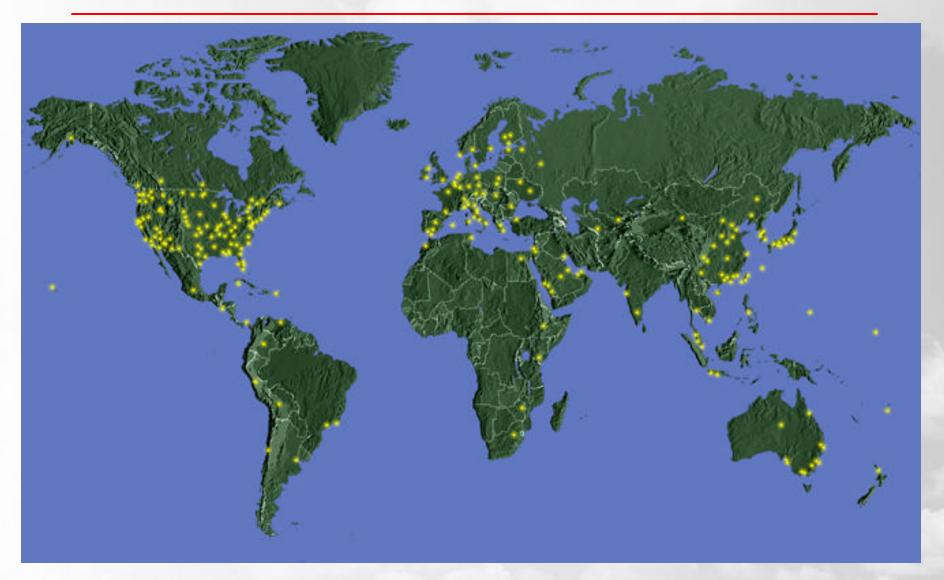
#### **IT Complexity**

- Platform Numbers
  - 2 major enterprise server data centers
  - 7,000+ distributed servers in campus data centers and elsewhere
  - 200,000+ end user devices
    - High-end emgineering workstations (UNIX & Windows)
    - General Desktop & Laptop workstations (primarily Windows)
    - Growing mobile (laptop, workpad, palmtop, etc.)
- Platiform Heterogeneity
  - Wilde range of distributed servers provided by many suppliers
  - Significant variation of distributed server configurations driven by applications and other unique requirements
  - Substantial local variation of workstation configurations
- Applications
  - 3000+ signifficant line-of-business applications
- Applications and Data Heterogeneity
  - Security
  - Systems Management
  - Directory Services
  - Middleware
  - Data Management
  - Specific Business Domains

- Business Applications and Data within the Enterprise
- Business Applications and Data among Enterprises
  - Pariners
  - Suppliers
  - Customers

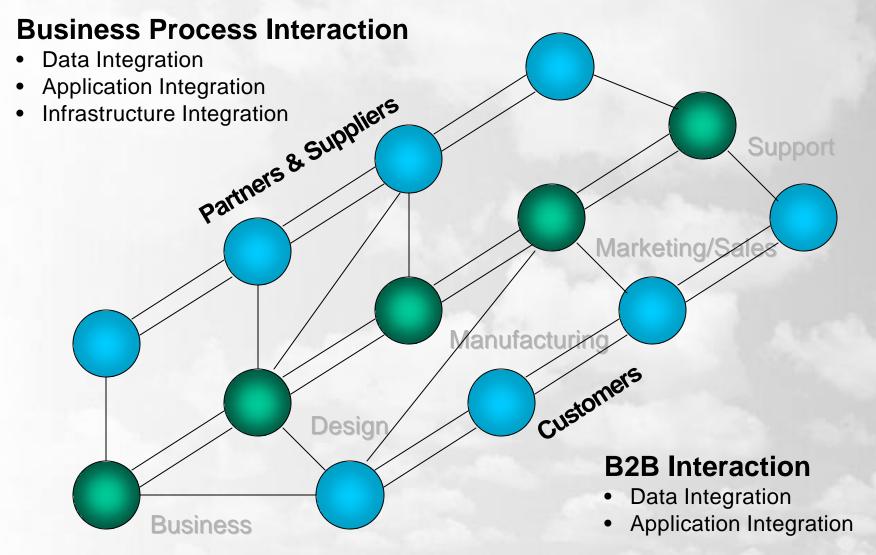


### **Global IT Deployment**



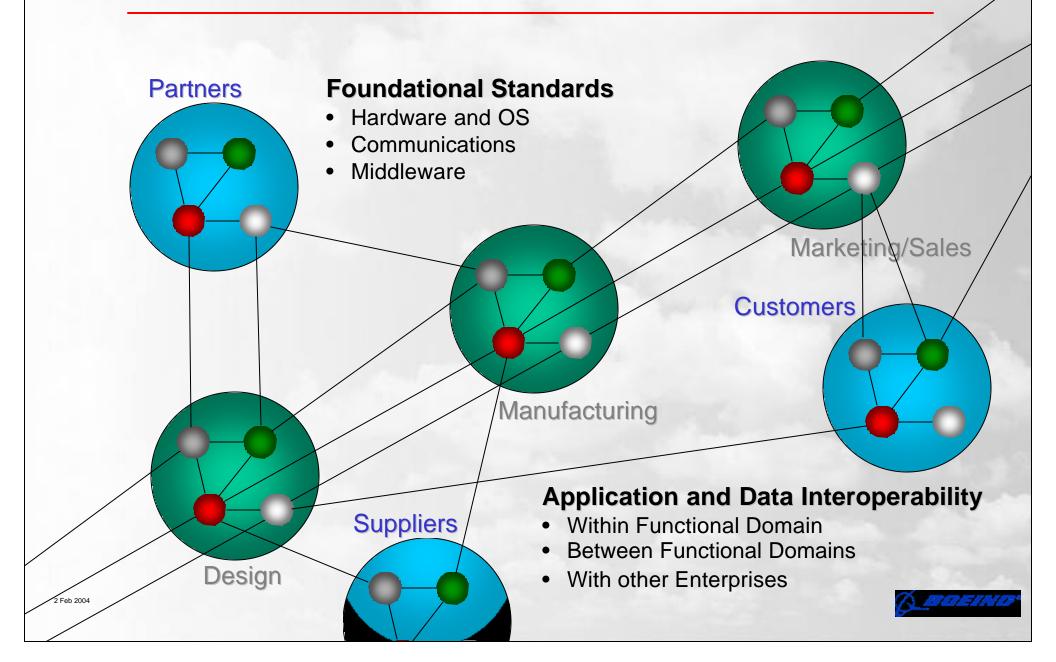


#### **Product Lifecycle Information Flow**





#### **Integration Interfaces Depend on Standards**



#### Vision

#### **Boeing 2016 Vision**

### People working together as a global enterprise for aerospace leadership

#### **Boeing IT Services Vision**

### Establishment of a network-centric, e-business infrastructure utility

- Key characteristics include:
  - Reliability
  - Responsiveness
  - Cost effectiveness
  - Ease of use
- Comprises core internet-based capabilities that enable Boeing users, customers, suppliers and partners worldwide to access and interact with information assets securely from any where, at any time, and to cost-effectively share information across the extended enterprise.



# **Infrastructure Standards and Conformance**

- Infrastructure standards, and the assurance that products conform to them, provide:
  - Reliability
    - Known behavior and interaction among elements
  - Responsiveness
    - Agility in adapting to change in requirements and technology
  - Cost Effectiveness
    - Mitigates burden of complex proprietary integration
    - Lessens extensive proprietary upgrades
  - Ease of Use
    - Less collateral changes to impact applications and users



# **Applications and Data Standards and Conformance**

- Business application and data standards, and the assurance that products conform to them, provide the same benefits as infrastructure standards:
  - Reliability
  - Responsiveness
  - Cost Effectiveness
  - Ease of Use

and also enables intelligent flow of information

- Common format
- Common semantics
- Common behavior



#### The Pay-Off

- Standards and conformance to standards provide one of the foundational supports to Boeing leadership in the Aerospace Industry
  - Enabling information sharing with Partners/Suppliers/Customers
  - Enabling Boeing Information Solutions to the Industry
- Boeing has been, is, and will continue to be a staunch advocate of IT and Aerospace Standards

