



Open Group – Enterprise Architecture

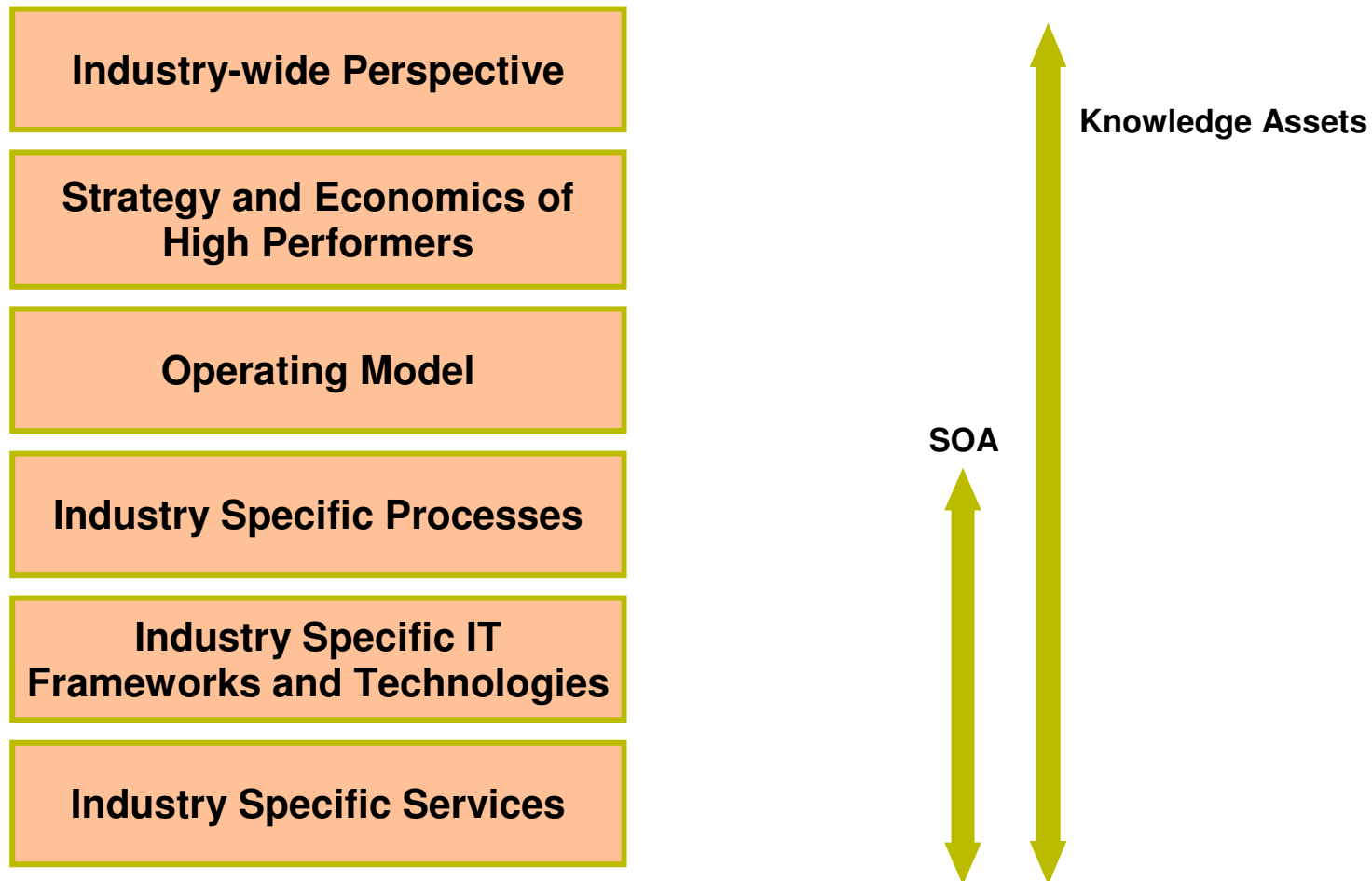
November 30th, 2006

High performance. Delivered.

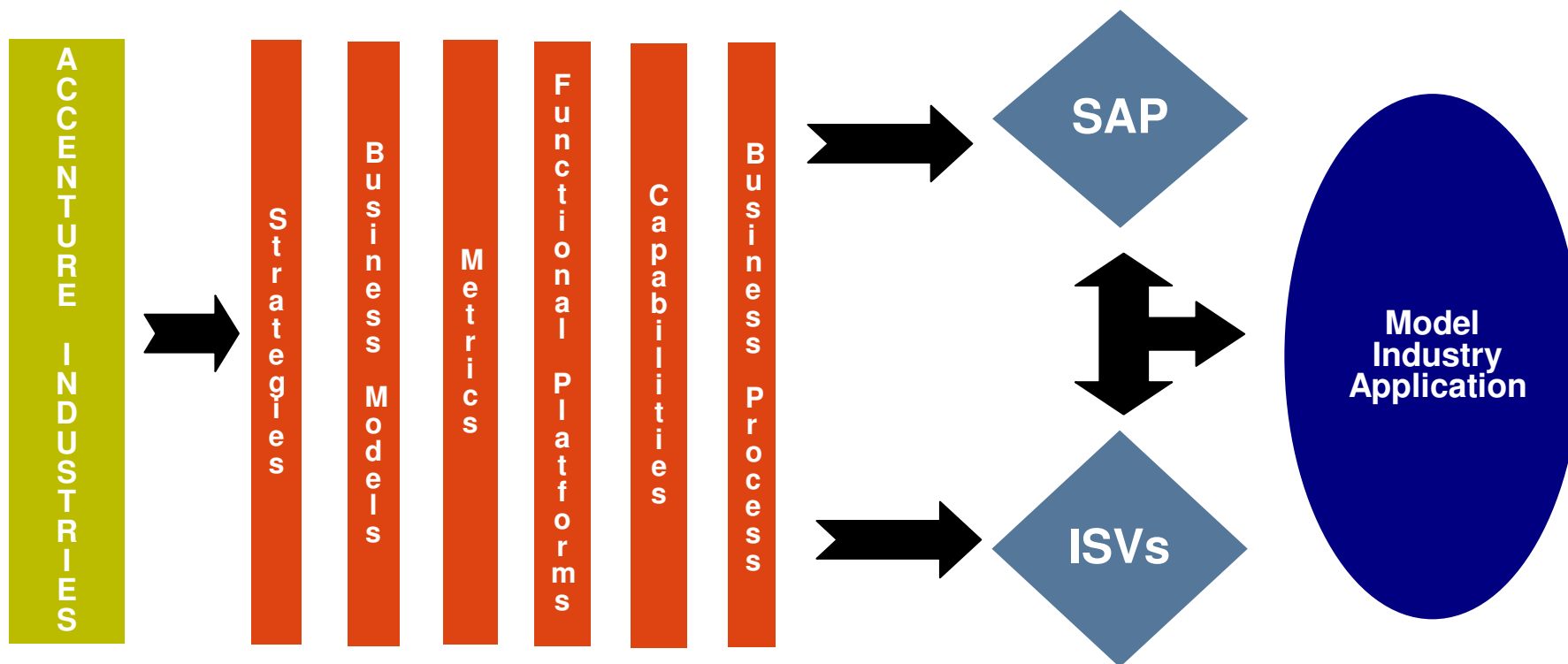
High Performance in Financial Services

Tim Murfet/ Khan Busby

High Performing Business Framework



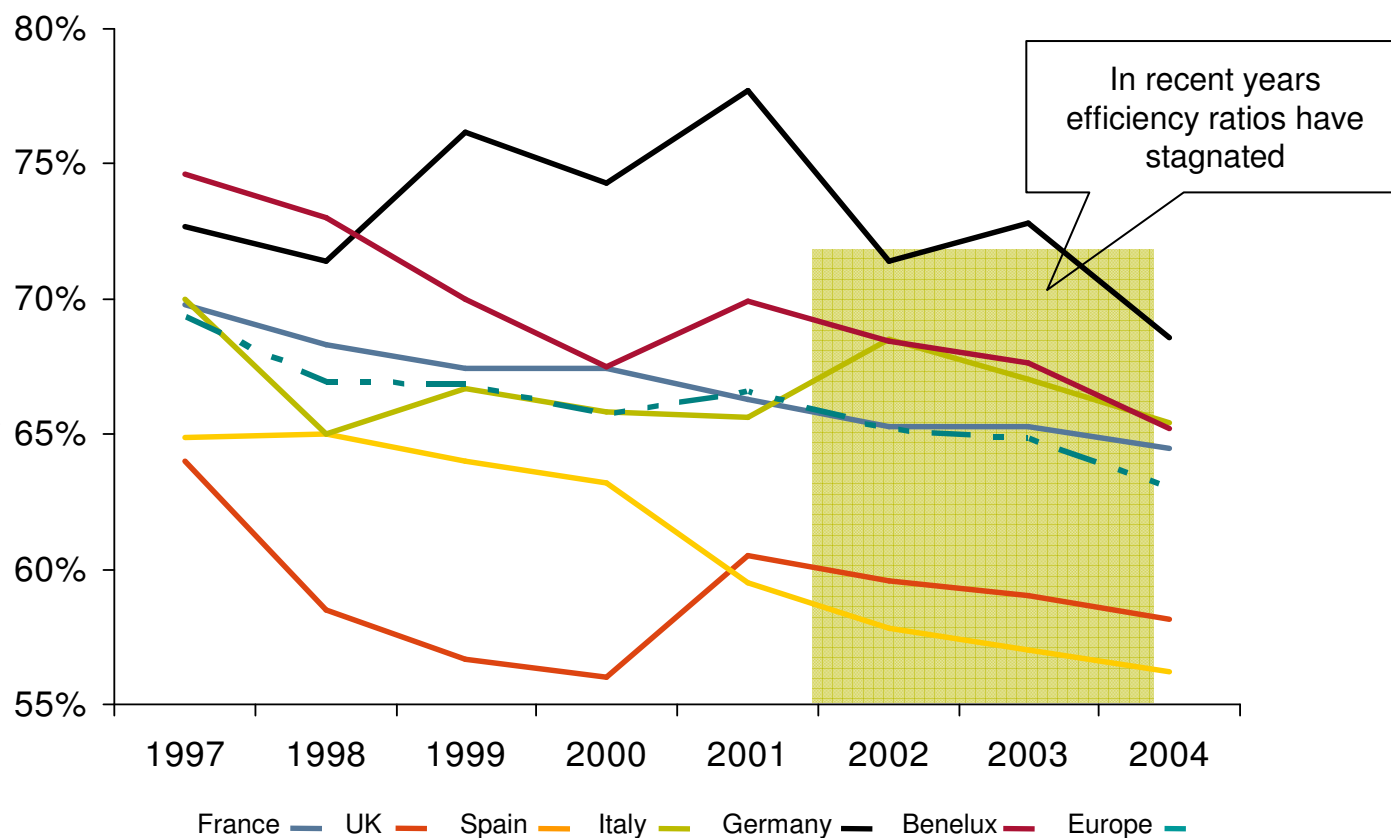
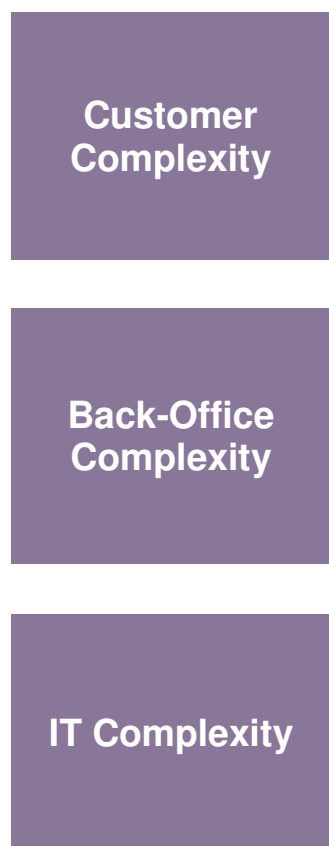
Emergence of Mega Brokers



Banking efficiency ratios have stagnated



Cost income ratios, European countries



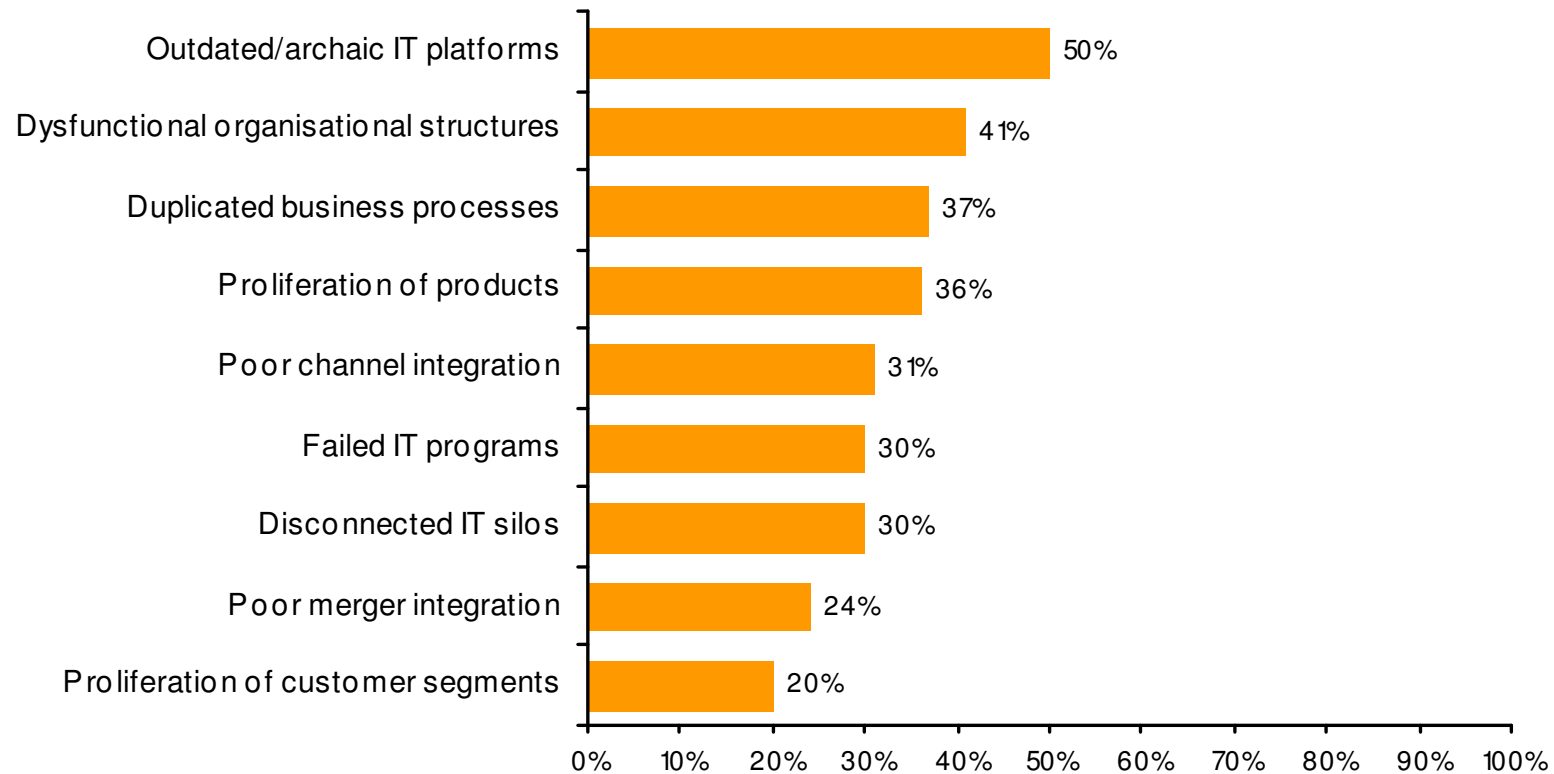
Sources: Banque de France, FBF, Association of German banks, Bankscope, The Banker
 For Benelux, average cost income ratio of major banks: Fortis, Dexia, Rabobank, ING and KBC

Legacy IT platforms are one of the main causes of this complexity



Key drivers of complexity

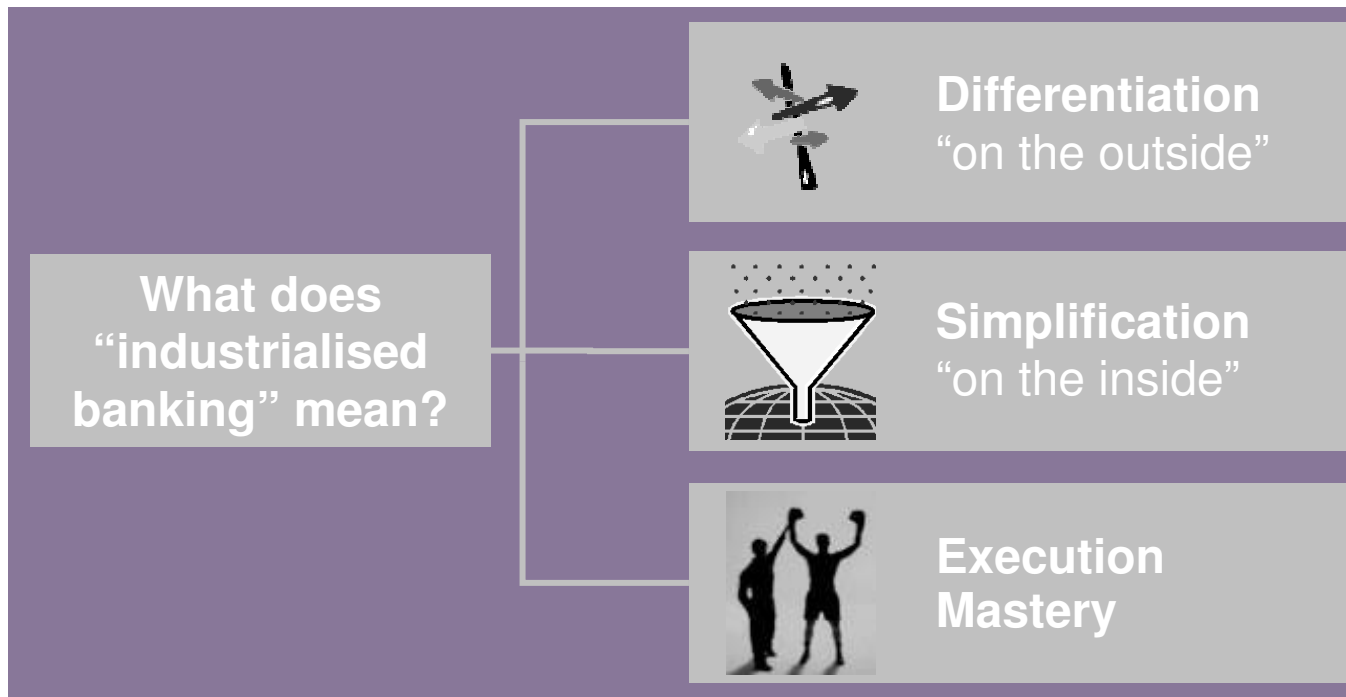
Percentage of respondents rating factor as extremely/very important in causing complexity



Source: Accenture HPB Survey 2005

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The next generation of High Performance Banks will exhibit 3 core attributes



Current generation of HPBs



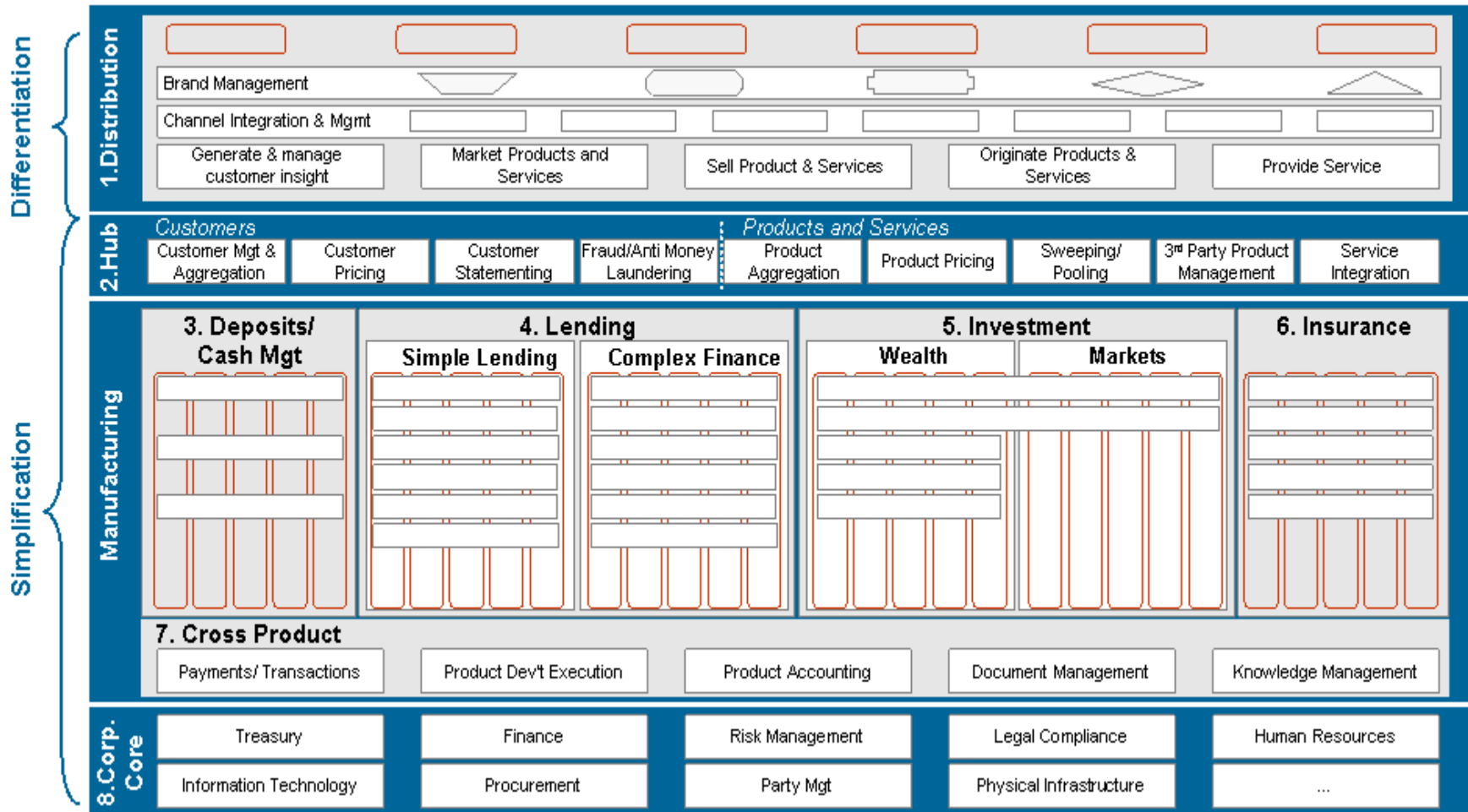
Inspiration from Other Industries



Our “Bank on a Page” model identifies the applications required to run a bank...



High Performance Banking Platforms

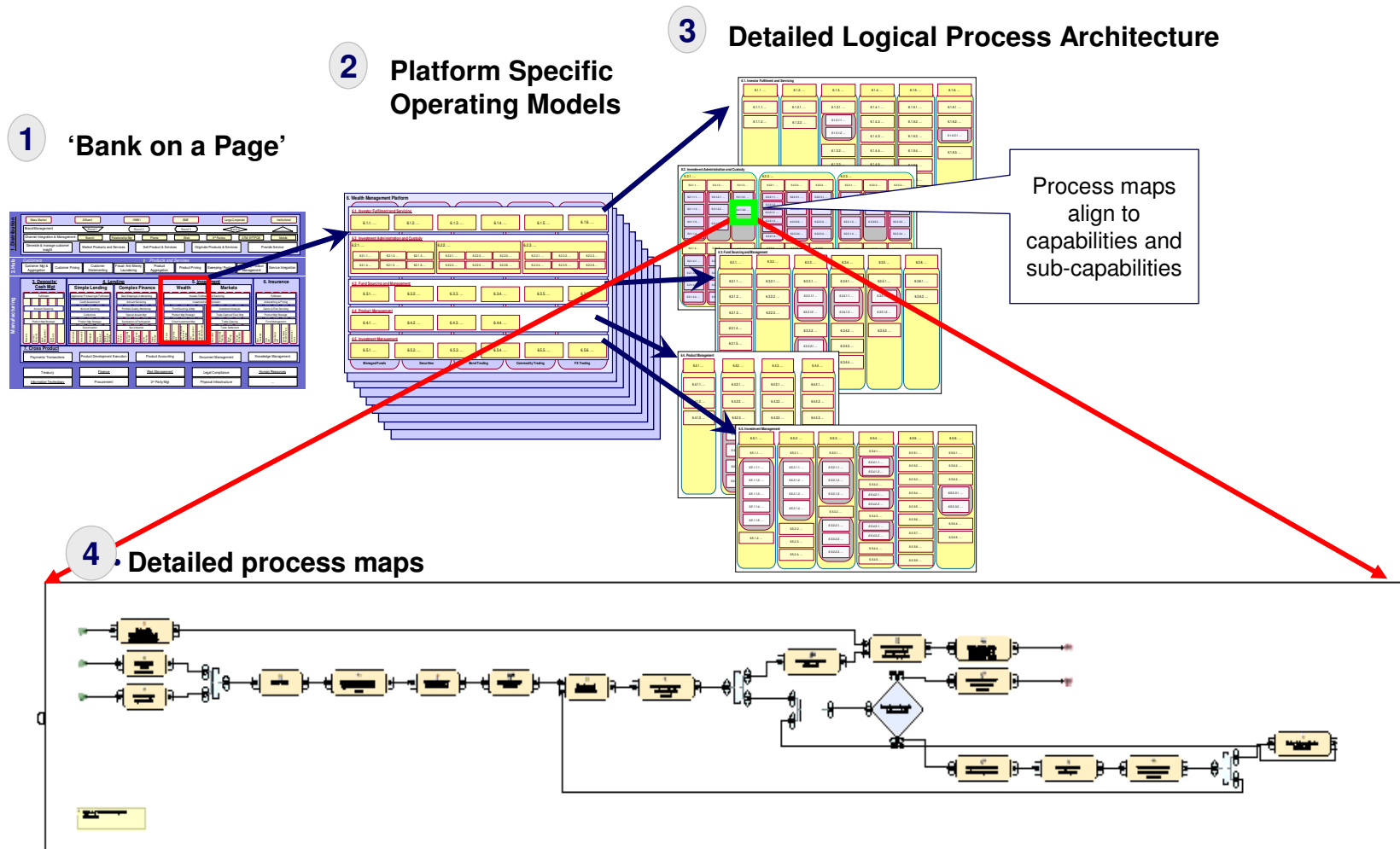


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...and drives out Process Models across the full value chain...



THE ACCENTURE HIGH PERFORMANCE BANK – process model

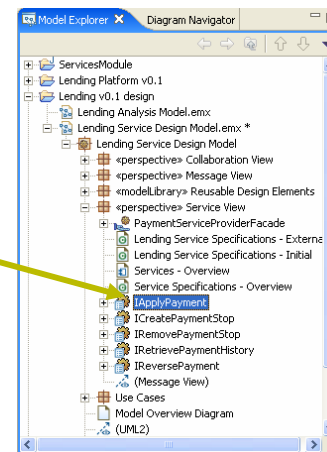
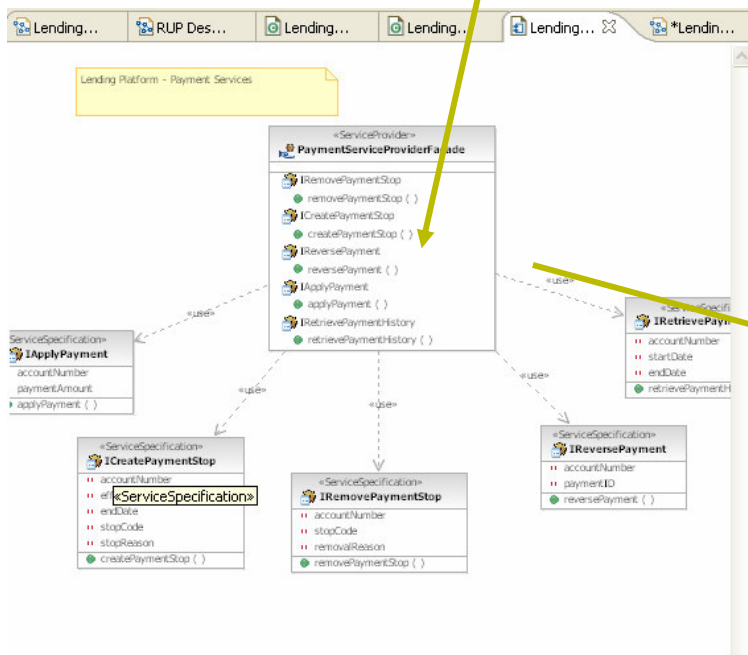
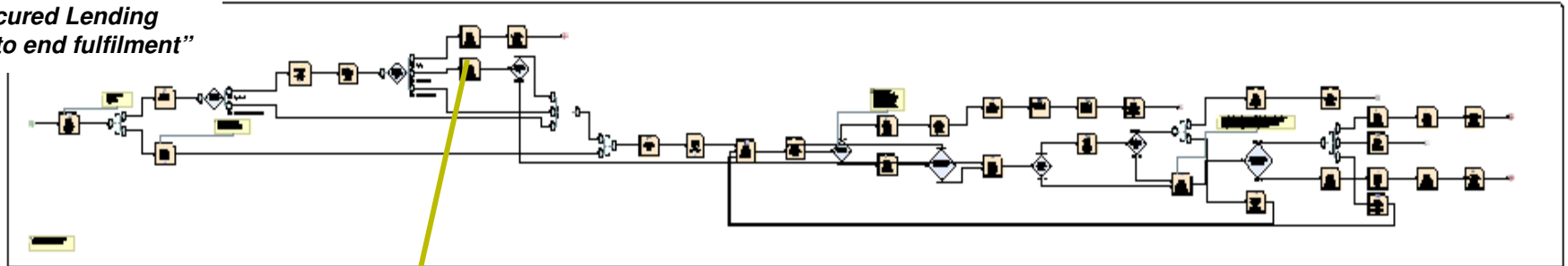


... IT Frameworks extend Process Models by mapping tasks to IT models



THE ACCENTURE HIGH PERFORMANCE BANK – IT framework

Secured Lending
“End to end fulfilment”

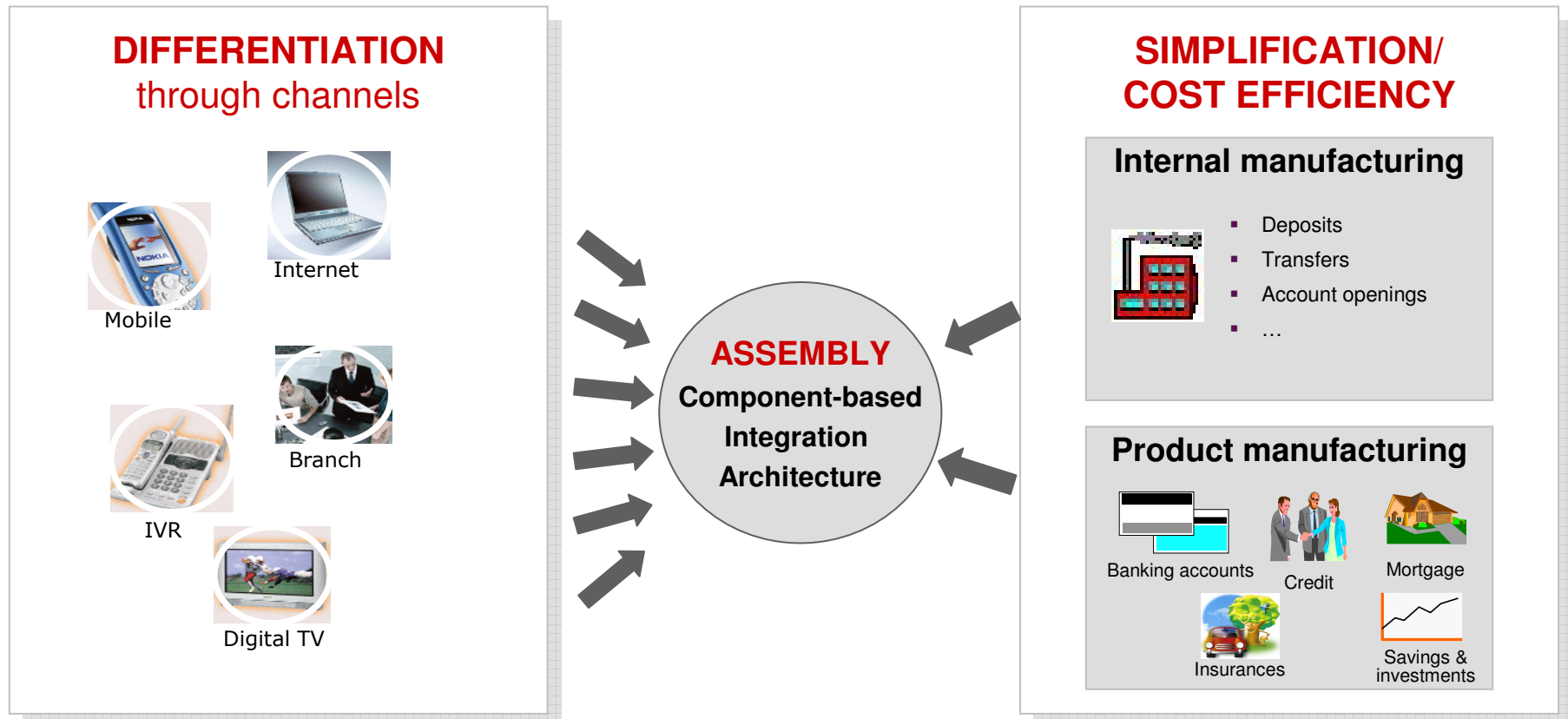


- Component Model
- Services Model
- Logical Data Model

Implications for systems architecture



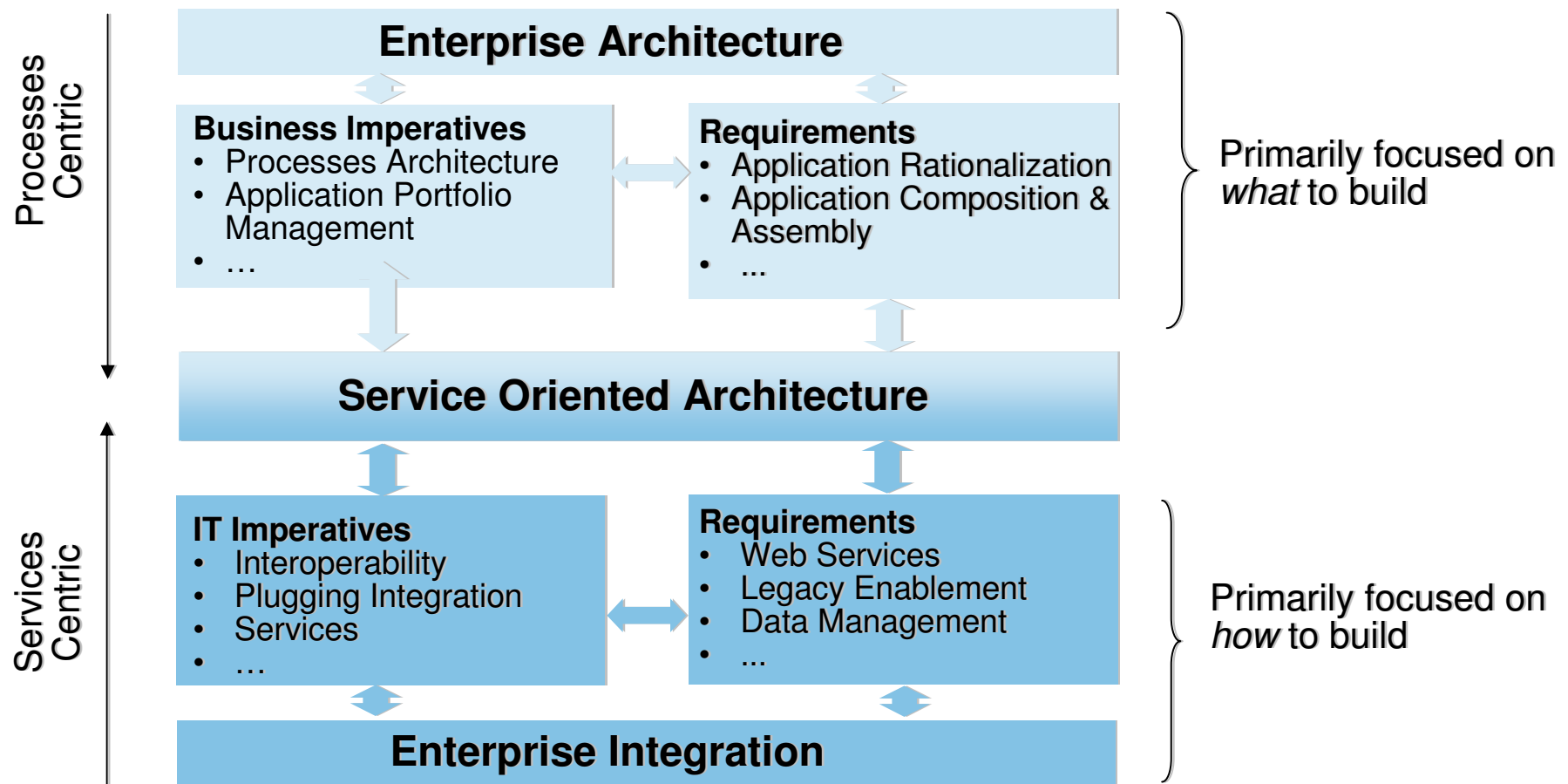
BANK INDUSTRIALISATION



Enterprise Architecture is vital in defining the processes to be addresses with SOA



SOA bridges the model gap between the Process and Technology views of the Enterprise

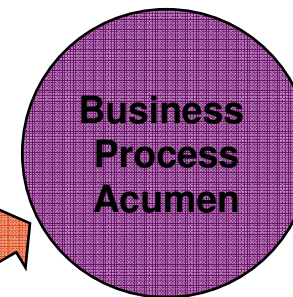
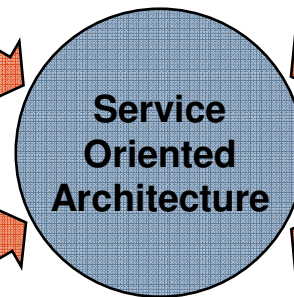
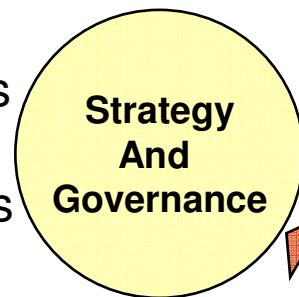


SOA impacts most aspects of an enterprise – it has to be a progressive journey



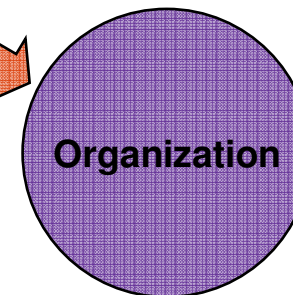
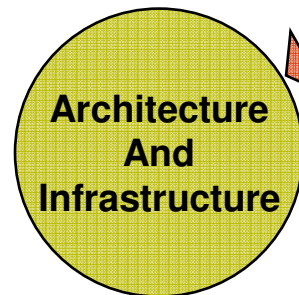
SOA requires a framework for gradual adoption that aligns several enterprise capabilities

- Roadmap
- Decision Makers
- Lifecycle Mgt
- Communications



- Blueprint
- Modelling
- Optimization

- Applications
- Information
- Integration
- Infrastructure
- Security
- Operations

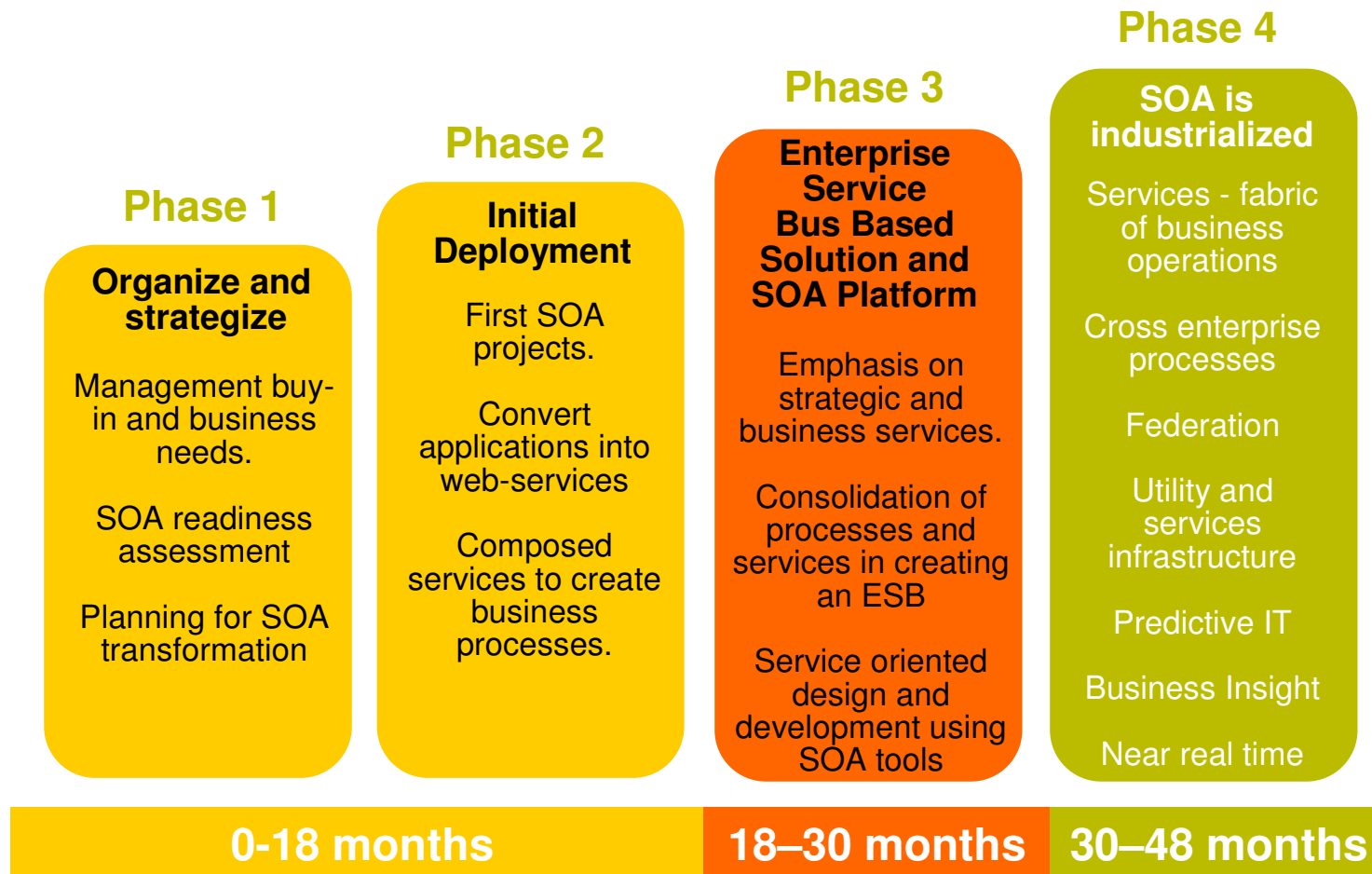


- Methodology
- Capabilities
- KPIs
- Sourcing

Four Phases of SOA Maturity



Organizations will move through four distinct phases, each one with several iterations before achieving the next step





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