



- Introduction
- What is 21st Century IT?
- ProSolveIT's 21st Century IT themes
- Stages in a successful approach





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Introduction

- Business and IT alignment
 - Mapping of all IT initiatives to Business initiatives.
 - Critical to most enterprises.
 - Can it ever be achieved? If so how?
- IT initiatives/strategies
 - Lots: EA, SOA, single view of customer, rationalisation
 - What is right for YOU!
 - Must drive Business and IT alignment.
 - IT governance directs IT innovation from a business perspective.
 - Not created and fixed in stone corrective action where necessary.
 - Aim: IT at the heart of business processes.
 - Aim: IT an enabler of the Business.
 - Aim: Not a poster on the wall.





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21st Century IT

"21st Century IT sees IT aligned to the Business. IT and Business alignment enables business processes and is critical to the enterprise and innovation.

IT strategy is linked to the Business strategy."





Where are companies today?

High

Strategy Involvement

Technology driven IT

- IT strategy progressing
- Business does not see an agile IT
- IT strategy not aligned to Business strategy
- IT seen as a cost

21st Century IT

- IT and Business aligned
- IT at heart of business. processes
- IT is crucial to innovation & enterprise success
- IT-enabled enterprise

"Lights-on" driven IT

- All effort just to keep lights-on
- IT seen as cost
- Business & IT looking at cost savings rather than strategy

Business driven IT

- Project led IT
- IT only looks at current project
- IT seen as cost
- Business does not see agility & re-use
- No alignment at enterprise level

Low

Low

High

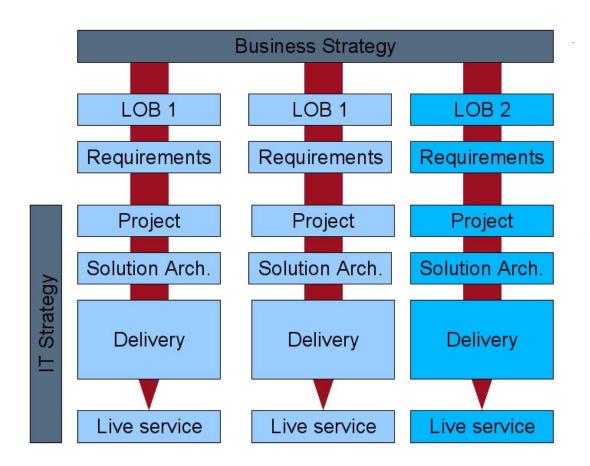


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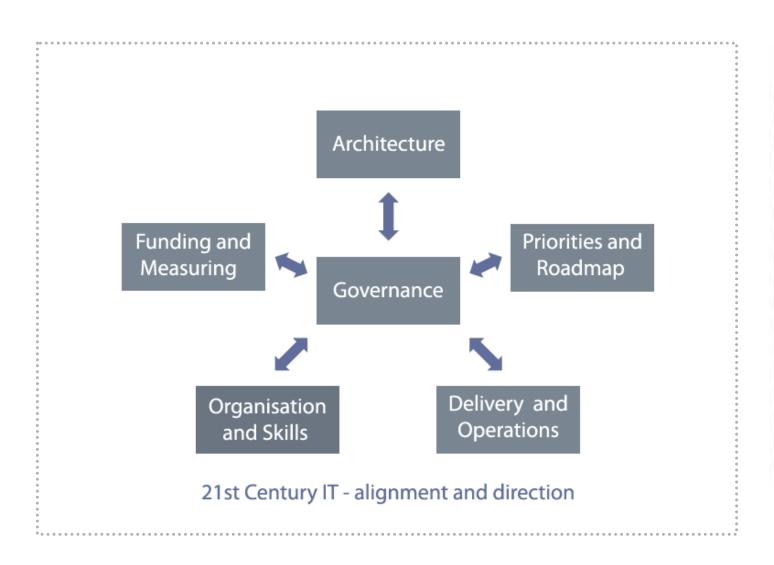
Alignment and Direction







21st Century IT Themes







Influences

IT Group Strategy



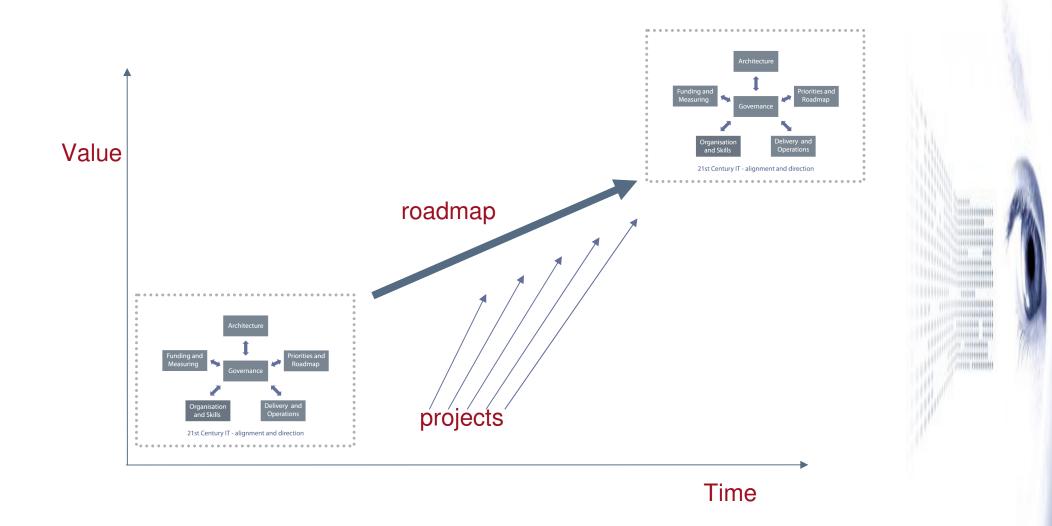


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Incremental





21st Century IT in Summary

- IT needs to be aligned to the Business.
- All themes must be considered.
- Watch out for dependencies.
- Incremental delivery with continuous feedback loop

baseline -> planning <-> delivery

